

## FAQ SHEET: Peraduan Nestle Beli & menang di Kedai Mesra Petronas

CAMPAIGN	Peraduan Nestle Beli & menang di Kedai Mesra Petronas
CAMPAIGN TYPE	CONTEST
ENTRY SUBMISSION PERIOD	1st November 2023 – 31st December 2023
CONTEST COVERAGE	Kedai Mesra Petronas (NATIONWIDE)

### ABOUT THE CONTEST

1	Q	<b>When is the contest period?</b>
	A	1st November 2023 – 31st December 2023.
2	Q	<b>Who can participate in this contest?</b>
	A	The Promotion is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period.
3	Q	<b>How to enter?</b>
	A	<p><b>Online form Submission</b></p> <p>Participants are required to submit their entries via online form at <a href="https://www.dearnestle.com.my/beli-dan-menang-di-mesra-petronas">https://www.dearnestle.com.my/beli-dan-menang-di-mesra-petronas</a></p> <ol style="list-style-type: none"> <li>To participate in the Promotion, purchase a minimum of Ringgit Malaysia eight (RM8.00) ("<b>Minimum Value</b>") of any Nestlé participating products ("<b>Participating Products</b>") in a single receipt ("Proof of Purchase") within the Promotion Period from any Kedai Mesra Petronas outlets (instore only) ("<b>Participating Outlets</b>").</li> <li>Take a clear photo of the Proof of Purchase, fill up all the data fields in the web form at <a href="https://www.dearnestle.com.my/beli-dan-menang-di-mesra-petronas">https://www.dearnestle.com.my/beli-dan-menang-di-mesra-petronas</a> and upload the picture of Proof of Purchase and submit ("<b>Entry</b>"). E.g. data fields: <ol style="list-style-type: none"> <li>Name as MyKad</li> <li>MyKad Number</li> <li>Contact number (WhatsApp Enable)</li> <li>Email Address</li> <li>Upload Receipt</li> </ol> </li> </ol>
4	Q	<b>Will I receive a reply message on my submission?</b>
	A	The Organizer will NOT send any response or acknowledgement for any Entry received.
5	Q	<b>What number can I call for more information?</b>
	A	For further enquiries or more information, kindly contact the NESTLÉ Consumer hotline; 1800-88-3433
6	Q	<b>Can I submit more than one entry?</b>
	A	Multiple Entries submitted by the same participant with different Proof of Purchase during the Promotion Period is allowed with new web form submission in accordance with this terms and conditions.

### PROOF OF PURCHASE

1	Q	<b>What is the POP and what are the participating products?</b>
	A	<p><b>POP:</b></p> <p><b>Official and original Tax Invoice Receipt</b> from any Kedai Mesra Petronas outlets (offline) with purchase of any Nestlé participating products in a single receipt within the contest period.</p> <p>The Proof of Purchase must be clearly indicating the Products, receipt number, date, purchase value and outlet name.</p> <p>Handwritten receipt, Purchase Order and Delivery Note will not be accepted as Proof of Purchase for the contest.</p>
2	Q	<b>Can I use an old receipt?</b>
	A	No, Receipt must be dated within the contest period: 1st November 2023 – 31st December 2023
3	Q	<b>What are the participating Products?</b>
	A	Participating Products: All Nestlé products

PRIZES	
1	<p><b>Q What are the prizes to be won?</b></p> <p><b>A</b></p> <p><b>Grand Prize</b> 9 x PETRONAS Gift Card worth RM2,600/each (Total 9 winner throughout Promotion Period)</p> <p><b>Second Prize</b> 9 x PETRONAS Gift Card worth RM1,300/each (Total 9 winners throughout Promotion Period)</p> <p><b>Consolation Prize</b> 9 x PETRONAS Gift Card worth RM650/each (Total 9 winners throughout Promotion Period)</p>
2	<p><b>Q How do I know if I'm being selected as a winner? How is the winner(s) selected?</b></p> <p><b>A</b> Once an Entry is verified, shortlisted entries selected based on the serial number selection method will be informed or contacted via WhatsApp from the contest number 019-4083899 to answer a simple Promotion Question.</p> <p>Shortlisted winners must reply and provide the correct answer via WhatsApp to the promotion number 019-4083899 within the stipulated time frame to be eligible to win the prize. Failing which will result in forfeiture of the prize and the next shortlisted winner shall be selected as replacement. The Organiser will not be held liable in the event the shortlisted winners cannot be contacted for whatever reasons.</p> <p>Upon receipt of the correct answer from the shortlisted winners ("Qualified Winners"), the Qualified Winners will be contacted via WhatsApp from number 019-4083899 to notify them of their correct answer and to check for winner's announcement at Dear Nestle Website. The Organiser will not be held liable in the event the Qualified Winners cannot be contacted for whatever reasons.</p> <p>The list of winners will also be announced on the Organiser's website; <a href="https://www.dearnestle.com.my/beli-dan-menang-di-mesra-petronas">https://www.dearnestle.com.my/beli-dan-menang-di-mesra-petronas</a></p>
3	<p><b>Q Will I be eligible to win more than one prize?</b></p> <p><b>A</b> Each participant is eligible to win a maximum of one (1) prize only throughout the Promotion Period:</p> <p>Please refer to the Terms &amp; Conditions for the winner selection method which is available at : <a href="https://www.dearnestle.com.my/beli-dan-menang-di-mesra-petronas">https://www.dearnestle.com.my/beli-dan-menang-di-mesra-petronas</a></p>
4	<p><b>Q When can I collect my prize(s)</b></p> <p><b>A</b> All Prizes will be processed for delivery/collection to the winners within six (6) to eight (8) weeks from the Promotion Period end date: 31st December 2023. The Organiser reserves the right to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser.</p> <p>The Prizes must be claimed within three (3) months from the date of the announcement or notice of the claim of the Prize whichever is earlier failing which will result in disqualification and forfeiture of the Prizes. The Organiser reserves the right to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser.</p> <p>The usage of Petronas Gift Card is subject to Petronas Gift Card Terms &amp; conditions.</p>