



Good food, Good life

PERADUAN DEAR NESTLÉ DAFTAR & MENANG

FAQ

Q1: How do I participate?

A: NO PURCHASE is required to participate in the Contest.

STEP 1: You must first register as a NEW Dear Nestlé Member via the Contest Website Registration Form:

https://nestlemalaysia.qualifioapp.com/quiz/1313367_2862/Peraduan-DearNestle-DaftarDanMenang.html

STEP 2: Complete all mandatory details required as stated in the Contest Website Registration Form and click “Submit”.

Q2: Where can I get more information about the promotion?

A: You can get more information about the promotion at:

<https://www.dearnestle.com.my/Peraduan-DearNestle-DaftarDanMenang>

Q3: Can I register as Dear Nestlé Member via the Dear Nestlé website or via other links and can I submit more than 1 entry?

A: The Contest is only eligible to NEW Dear Nestlé members that register on the Contest Website Registration Form

(https://nestlemalaysia.qualifioapp.com/quiz/1313367_2862/Peraduan-DearNestle-DaftarDanMenang.html).

Each Participant may register once as a Dear Nestlé Member and each unique NEW Nestlé Member that registers via the Contest Website Registration Form is **ONLY eligible for 1 entry submission.**

The Organiser will extract all Entries received for further processing. Incomplete, invalid and/or duplicated Participants' personal details and/or existing Dear Nestlé Member will be disqualified.

Q4: Will I receive a notification after I submit my entry?

A: Yes, there will be an auto-reply acknowledgment message upon submission of the Registration Form via the Website.

Q5: What is the age of participation and eligibility?

A: The Contest is a Dear Nestlé new member recruitment program and is open to all legal residents of Malaysia with a valid identification document, aged 18 years and above as at the start of the Contest Period. Participants must **register as a NEW Dear Nestlé member** on the Contest Website during the Contest Period.

Q6: What are the Contest period and entry deadline?

A: The Contest starts at 00:00:00 on 26/10/2023 and closes at 23:59:59 on 20/12/2023.

All Entries must be received by the Organiser on or before 23:59:59 on 20/12/2023. All Entries received outside the Promotion Period will be automatically disqualified.

Q7: What are the prizes offered for this Contest?

A: There are a total of 104 prizes to be won at the end of the Contest Period.

Monthly Prize x50 winners (x2 months)	One (1) RM80 Touch 'n Go eWallet Reload PIN
MAIN PRIZES	
Grand Prize x1 winner	One (1) SAMSUNG Galaxy Z Fold 5
First Prize x3 winners	One (1) SAMSUNG Tab S9 FE

Q8: What is the monthly period for the Monthly Prize?

A: The 2 monthly periods are as per below:

Month 1: 26/10/2023 – 22/11/2023

Month 2: 23/11/2023 – 20/12/2023

Q9: How do you select the Monthly Prize winners?

A: As part of the Monthly Prize Finalists' selection process, the Organiser will allocate serial numbers for each Entry according to date and time received and approved by the Organiser to be a successful Entry each Month, throughout the Contest Period (each a "Qualified Entry" and collectively the "Qualified Entries"). A set of serial numbers will be allocated for the Qualified Entries starting from serial number "1".

Each Month the serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries.

The total serial numbers allocated at the end of each monthly period will be divided by 50 to derive the winning serial numbers. The winning serial number will be the closest, lower whole number that results after the stated division.

Q10: How do you select the Main Prize (Grand Prize & First Prizes) winners?

A: As part of the Main Prize Finalists' selection process, ALL Qualified Entries collected and processed by the Organiser during the Monthly Finalists' selection process and throughout the entire Contest Period will separately be allocated a set of serial numbers starting from serial number "1".

The total serial numbers allocated at the end of the campaign period will be divided by 4 to derive the winning serial numbers. The winning serial number will be the closest, lower whole number that results after the stated division.

The 1st winning serial number will be selected as the Grand Prize winner, and the 2nd, 3rd and 4th winning serial numbers will be selected as the First Prize winners.

Q11: How do you determine the Monthly Prize and Main Prize winners?

A: The Organiser's service provider will contact all selected Finalists via WhatsApp through the Contest Official WhatsApp Number: **6018 388 3317** to the Finalists' mobile number which was submitted in the Qualified Entries.

Each selected Finalist will be given one (1) question to answer.

The selected Finalists must answer the question posted by the Organiser correctly to win the Prizes. Failure to answer correctly and/or failure to answer the question posted by the Organiser within the time stated will result in the Prize being forfeited.

Upon request, all Winners will need to provide their personal details to the Organiser for prize fulfilment.

The Organiser will not be held liable in the event the selected Finalists cannot be contacted via WhatsApp for whatever reasons.

If in doubt upon receiving the WhatsApp message, the participants may call the Nestlé Customer Service number: 1-800-88-3433 for confirmation.

Q12: How many prizes can participants win during the Contest period?

A: Throughout the Contest Period, each participant may win:

- (a) One (1) Monthly Prize, and
- (b) One (1) Main Prize of the higher value only.

Q13: How do I know if I've won the Prize?

A: As mentioned in Q11, Finalists will receive a WhatsApp message for a question session and must answer 1 question correctly within the stipulated time to win their prize.

Upon confirmation of the winners, the Winners' Announcement will be featured within 6-8 weeks from the closing date of the Contest on the Organiser's website at:
<https://www.dearnestle.com.my/Peraduan-DearNestle-DaftarDanMenang>.

Q14: How can I claim my prize?

A: The Organiser will contact all Winners via WhatsApp from **6018 388 3317** to the mobile number from which the Organiser received the registration to inform them of their prize(s) won.

The Main Prizes will be delivered to the Winners from the Organiser within 6 – 8 weeks from the closing date of the Contest. The Organiser reserves the right to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser.

The Organiser's service provider will send the Monthly Prizes Touch 'n Go eWallet Reload PIN codes to the Winners via WhatsApp from the Contest Official WhatsApp Number: **6018 388 3317** to the Winner's mobile number which was submitted in the Qualified Entries within 6 to 8 weeks from the closing date of Contest. The Organiser will

not be held liable in the event the Participants cannot be contacted for whatever reasons.

All Participants must abide by the terms and conditions of the vendors and parties arranging and providing the Prizes.

All unclaimed Prizes after the deadline set by the Organiser for prize collection will be forfeited. The Organiser reserves the right to substitute any prize for an alternative of equal or greater value.

Q15: Who should I call for further information?

A: You may call the Nestlé Customer Service number: 1-800-88-3433 for any assistance you may require.

NOTE:

Consumers are encouraged to periodically check and read the Contest T&C on the website for any additional terms as stated below:

Contest Terms & Conditions:

1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions (as changed).