

TERMS AND CONDITIONS

A. Schedule to Conditions of Entry

1.	Organiser:	Nestlé Products Sdn. Bhd. (197901000966).
2.	Promotion:	PERADUAN MAGGI SAH MALAYSIA POST & MENANG.
3.	Promotion Period:	The Promotion starts at 00:00:00 on 01/10/2023 and closes at 23:59:59 on 30/11/2023.
4.	Eligibility:	The Promotion is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period, and with a valid identification document and residential address in Malaysia. The Organiser shall reserve the right to request for evidence of identification documents.
5.	Entry Method:	a. Participants may submit their entries via their personal Instagram only ("Entries").
		b. To submit their Entries, Participants are required to: Step 1: Purchase a minimum of one (1) plate of MAGGI KARI and/or MAGGI TOM YAM fried/soup ("Dish") from any eateries ("Outlet") during the Promotion Period.
		Step 2 : Take a picture of you enjoying eating the MAGGI Dish at the Outlet ("Picture").
		Step 3: Take another picture of the Outlet you visited with the Outlet signage clearly shown in the picture ("Outlet Picture"). Step 4: Upload both your Picture and Outlet Picture on your personal Instagram account in one (1) posting.
		Step 5: Include an interesting and meaningful caption on "WHY YOU LIKE MI MAGGI" in not more than 30 words. ("Caption").
		Step 6 : Ensure to tag @maggi.malaysia on Instagram and include the hashtags #MAGGIKariBoleh and #MAGGITomyamBoleh.
		Step 7: Set your Instagram account to 'PUBLIC' mode from the time the Picture and Outlet Picture are uploaded / posted up until after the Winners of the Promotion have been announced.

	c. All Entries submitted by the Participants must be through the Participants' own personal Instagram accounts. Entry submissions through non-personal Instagram accounts are strictly not allowed and shall be rejected by the Organiser.
	d. The Organiser will monitor, and track Entries submitted according to the hashtags on the postings. Participants may submit more than one (1) Entry throughout the Promotion Period.
	e. The Organiser shall have the right to automatically disqualify Entries that do not comply with any of the conditions set out in the Terms & Conditions.
	f. The Organiser shall have the absolute discretion to remove, delete and disqualify any Entries that are improper/inappropriate which may include but not limited to submissions that contain any form of profanity or contents that invoke sensitivity, or contain products not manufactured or distributed by the Organiser.
	g. The Organiser shall have the exclusive right to use and publish the Pictures submitted by the Participants for publication purposes, without any further notice to the Participants. Please refer to Clauses 7 and 8 of the Conditions of Entry.
6. Entry Deadline:	All submissions must be received by the Organiser on or before 23:59:59 on 30/11/2023. All submissions received outside the Promotion Period will be automatically disqualified.
7. Prizes:	 a. There is a total of fifty-nine (59) Prizes consists of below prizes to be won at the end of the Promotion Period: One (1) Grand Prize in the form of one (1) Holiday Package to Langkawi for 2 pax worth RM3000. Three (3) 2nd Prizes in the form of one (1) SAMSUNG A24 each. Five (5) 3rd Prizes in the form of one (1) JBL Live 66NC Headphone each. Fifty (50) Consolation Prizes in the form of one (1) RM100 Touch 'n Go eWallet Reload PIN.
8. Judging Criteria and Shortlisting Selection:	 a. The Organiser will judge all the Entries received throughout the Promotion Period based on the following criteria: Criteria 1 (10%): Picture Image must clearly show the Participant and the Dish.
	 Criteria 2 (15%): Originality and creativity of the Picture (i.e.: poses, props used or special effects).

Criteria 3 (25%):

- Relevance and creativity in the Caption of not more than 30 words.
- b. The Organiser will judge and select the top fifty-nine (59) unique Participants with the highest score to win the Prizes ("Winners"). Each Participant may only win one (1) Prize throughout the Promotion Period.

9. Prizes Claim & Fulfilment Date:

- a. The Organiser will announce the Winners via its @maggi.malaysia on Instagram within 20 days after the end of the Promotion Period.
- b. Winners must send 'PRIVATE MESSAGE' ("PM") to MAGGI's Instagram profile including hashtags @maggi.malaysia on Instagram to provide their personal and contact details to the Organiser for identification and prize fulfilment purposes.
- c. All "PM" by the Winners must be sent to **MAGGI's Instagram** profile including hashtags **@maggi.malaysia** on Instagram within four (4) days from the date the Organiser announces the relevant Winners ("Response Window"). For example:

Winner announcement: 20/12/2023.

Response Window: latest by 23:59:59, 24/12/2023.

- d. Failure to respond within Response Window will result in automatic disqualification.
- e. The Organiser shall not be held responsible for any failure on the part of the Winners to:
 - i. receive the Organiser's announcement on the shortlisted Winners; and/or
 - ii. send the required "PM" to the Organiser within the Response Window.

10. Additional Terms:

- a. All Grand Prizes, 2nd Prizes and 3rd Prizes will be delivered to the Winners addresses that will be provided by the Winners, within 6 8 weeks from the closing date of the Promotion. The Organiser will not be held liable in the event of non-receipt or delayed delivery of the prizes.
- b. All Consolation Prizes, Touch 'n Go eWallet Reload PIN codes will be sent via WhatsApp to the mobile number that will be provided by the Winners, within 6 to 8 weeks from the closing date of the Contest.
- c. The Organiser will not be held responsible if any of the Touch 'n Go eWallet Reload PIN codes cannot be delivered or deployed to the Winners due to any change or difference in the mobile contact number submitted by the Winners to the Organiser during prizes fulfilment.
- d. Usage of the Touch 'n Go eWallet Reload PIN is subject to Touch 'n Go Sdn Bhd (TNG Digital Sdn Bhd) Terms & Conditions; https://www.touchngo.com.my/assets/pdf/user-tnc.pdf.

- e. The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser. All unclaimed prizes after the deadline set by the Organiser for prize collection will be forfeited.
- f. The Organiser retains the right to substitute any prize with another prize of similar value in the event the original prize offered is not available.
- g. The Organiser excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modifications to the Promotion or prizes or due to any other unforeseen circumstances beyond the Organiser's control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.
- h. The Organiser shall not be liable for any loss or damage that occurs to the prizes during the delivery process. Any other additional costs (i.e.: travel expenses, transportation cost, duties and taxes) involved to redeem or collect the prize shall be borne by the Winner at their own cost.

This **Schedule to Conditions of Entry** must be read together with the **Conditions of Entry and Privacy Notice** available at: http://www.nes.tl/Maqqi-Sah-Malaysia-Post-dan-Menang, collectively "Terms and Conditions" and shall be binding on all participants (and the parent/legal guardian of the participant, in the case of a minor participant) who participate in this Contest (hereinafter referred to as "Participants", "Participant", "You", "you", "your").

B: Conditions of Entry

1. Introduction

- 1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between the Conditions of Entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the "Terms and Conditions". Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.
- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and

Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions (as changed).

1.3 The Organiser's decision on all matters relating to the Contest including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

2. Contest Entries

- 2.1 By submitting an entry to the Contest, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Contest, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Contest shall be borne by the Participant.
- 2.3 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

3. Eligibility

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Contest and submitting any personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Contest including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

4. Ineligibility

The following groups of persons shall not be eligible to participate in the Contest:

- (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agencies associated with the Contest and their immediate families (spouse, children, parents, siblings, and their spouses).

5. Disqualification

5.1 The following entries will be disqualified:

- (b) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
- (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.
- 5.2 In addition, the Organiser reserves the right to disqualify any Participant that:
 - (a) undermines, has or attempted to undermine the operation of the Contest by fraud, cheating or deception; and/or
 - (b) are not eligible or unable to provide proof of eligibility to participate in the Contest for verification by Organiser when requested.
- 5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

6. Prizes

- 6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
- 6.2 Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.
- 6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent, sponsor and/or third party providing the Prizes.

(a) Tickets to an Event:

The Organiser is not liable for any cancellation or re-scheduling that may prevent a Prize fulfilment. Tickets can only be used on the date(s) specified on the ticket.

(b) Travel/Holiday Prizes:

If travel is offered as a Prize, flights and accommodation are subject to availability at time of booking. The Prize must be taken in accordance with the dates and destinations specified by the Organiser, its agent or sponsors. Additional spending money, meals, taxes, valid passports, visas, transport to & from departure point additional transfers, insurance & all other ancillary costs not specifically stated in the Schedule to Conditions of Entry are the responsibility of the Winner.

6.5 Prize(s) are given out on an "as it is" basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.

- 6.6 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.
- 6.7 Where a Participant is under the age of eighteen (18) years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

7. Publicity

The Organiser may use a Participant's entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Contest (collectively the "Materials"), and the Participant's name, and/or likeness, for advertising, publicity and Contest of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Contest and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 ("Nestlé Malaysia Group"), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant's participation in the Contest, acceptance of any Prize, and/or the use of the Participant's entry and/or likeness in connection with the Contest or violation of the Terms and Conditions.

10. Limitation of Liability

- 10.1 The Participant's participation in the Contest shall be at the Participant's own risk.
- 10.2 The Organiser, Nestlé Malaysia Group, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Contest, as well as the redemption and/or utilisation of any Prize won.

11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Contest and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and Contestal materials) in connection with this Contest, in particular that relates to the Prize, are the properties of their respective owners. This Contest and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies.
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Contest.
- 11.5 Where the Terms and Conditions of the Contest is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Contest shall be construed, governed and interpreted in accordance the laws of Malaysia.

12. Privacy Notice

- 12.1 By participating in the Contest, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice in https://www.nestle.com.my/info/privacy notice.
- 12.2 Dengan menyertai Promosi, Peserta bersetuju dengan pemprosesan Data Peribadi Peserta oleh Penganjur mengikut Notis Privasi di https://www.nestle.com.my/info/privacy policy/privacy bm.