



Good food, Good life

TERMS AND CONDITIONS

A. Schedule to Conditions of Entry

1. <u>Organiser:</u>	Nestlé Products Sdn. Bhd. [197901000966].
2. <u>Promotion:</u>	NÉSTLE PROFESSIONAL CELEBRATE, DRINK & WIN CONTEST.
3. <u>Promotion Period:</u>	The Promotion starts at 00:00:00 on 01/08/2023 and closes at 23:59:59 on 30/09/2023.
4. <u>Eligibility:</u>	The Promotion is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period, and with a valid identification document and residential address in Malaysia. The Organiser shall reserve the right to request for evidence of identification documents.
5. <u>Participation Method:</u>	<p>a. To participate in the Promotion, purchase a minimum of 2 [two] of any of the following participating NÉSTLE PROFESSIONAL Hot or Cold Beverages [inclusive of Beverages in a combo meal set] ["Beverages"], in a single original receipt from any participating Resorts World Genting F&B outlets ["RWG F&B Outlet"] during the Promotion Period ["Receipt"].</p> <p>b. The Beverages are as per listed below:</p> <ol style="list-style-type: none">i. MILO;ii. NESCAFÉ;iii. NESTEA;iv. SJORA; andv. NESTLÉ LEMONADE. <p>c. For a complete list of RWG F&B Outlet please logon to the Promotion Website: https://nes.tl/GTCAUG2023. The RWG F&B Outlet list will be updated periodically. Participants are advised to refer to the list as often as possible for the latest update. All RWG F&B Outlet will display the Promotion merchandising material at their outlet throughout the Promotion Period.</p> <p>d. <u>RWG F&B Outlet Receipt:</u></p> <ol style="list-style-type: none">i. Only Receipts printed and generated from the point-of-sale system of the RWG F&B Outlets shall be accepted. The Receipt must bear the name and/or logo of the RWG F&B Outlet at which the purchase was made.

- ii. The Receipt must also bear the date of purchase, Beverages purchased, Beverage's purchase amount, Receipt number and name and/or logo of the RWG F&B Outlet ["Receipt Details"].
- e. The Organiser will allocate serial numbers according to the Beverages purchased as stated in the Receipt submitted. For every minimum purchase of two [2] Beverages, the Organiser will allocate one [1] serial number.
For example:
 - If you purchase two [2] Beverages in a single Receipt during the Promotion Period, the Organiser will allocate one [1] serial number.
 - If you purchase five [5] Beverages in a single Receipt during the Promotion Period, the Organiser will allocate two [2] serial numbers.
- f. The Promotion submission method is via the Promotion Website only. Participants may submit as many entries as they wish but **each unique Receipt is ONLY eligible for one [1] entry submission**. The Organiser shall reserve the right to disqualify any Entries with reprinted Receipt and/or duplicated Receipt and/or Images containing more than one [1] Receipt.
- g. To submit entries via Promotion Website:
 - i. Visit the Promotion Website and complete the Web Form at: <https://nes.tl/GTCAUG2023> or scan the QR code shown on the communication materials at participating RWG F&B Outlets.
 - ii. Complete all the required personal details including the mobile number registered in Malaysia and with WhatsApp application ["Personal Details"] in the Web Form provided on the Promotion website.
 - iii. Snap one [1] clear and legible picture/image in jpg or jpeg or png format of the Receipt complete with the Receipt Details ["Image"].
 - iv. One [1] Image must contain a picture of one [1] Receipt only and the Image file must be less than 5MB.
 - v. Upload the Image on the web form and submit ["Entry"].
 - vi. The Organiser will reply with an auto-reply acknowledgment message for each Entry received.
- h. The Organiser will extract all Entries received for further processing. All Entries that do not meet the requirements stated herein shall be disqualified by the Organiser. Unclear images, illegible and incomplete Entries will be disqualified without further notification to the Participants for such disqualified Entries.
- i. The Organiser shall reserve the right to request for evidence of the original Receipt [hardcopy] for verification and prize redemption. Failure to produce the original Receipt upon request will result in disqualification and forfeiture.

<p>6. <u>Entry Deadline:</u></p>	<p>All submissions must be received by the Organiser on or before 23:59:59 on 30/09/2023. All submissions received outside the Promotion Period will be automatically disqualified.</p>								
<p>7. <u>Weekly Prizes:</u></p>	<p>a. There is a total of twenty eight [28] Weekly Prizes to be won for each week for eight [8] consecutive weeks. The following is the list of the Weekly Prizes:</p> <ul style="list-style-type: none"> i. One [1] Weekly Grand Prize in the form of a 1N Staycation at Crockfords, Resorts World Genting Package for 2 persons worth RM2500. The Holiday Package is inclusive of: <ul style="list-style-type: none"> – 1N at Crockfords, Resorts World Genting Superior King Room inclusive of breakfast; – Two [2] Dining Voucher at Wolfgang’s Steakhouse worth RM350 each; – Two [2] Genting SkyWorlds 1-Day Standard Tickets; – Valid from 01/09/2023 to 31/12/2023 [excluding 24/12/2023, 25/12/2023 and 31/12/2023] and – Excluding Sustainability Fee & Tourism Tax. ii. One [1] Weekly 2nd Prize in the form of one [1] PS5. iii. One [1] Weekly 3rd Prize in the form of one [1] Samsung A54 5G Smartphone iv. One [1] Weekly 4th Prize in the form of one [1] Nintendo Switch with Neon Blue & Neon Red Joy Con. v. Nine [9] Weekly 5th Prizes in the form of one [1] Resorts World Genting* Theme Park Tickets Package each. The Package is inclusive of: <ul style="list-style-type: none"> – Two [2] Genting SkyWorlds 1-Day Standard Tickets; – Two [2] SkyTropolis Indoor Theme Park 1-Day Unlimited Passes; – Valid from 01/09/2023 to 31/12/2023 01.09 [excluding 24/12/2023, 25/12/2023 and 31/12/2023]. vi. Fifteen [15] Weekly Consolation Prizes in the form of one [1] Resorts World Genting* Dining Voucher at Wolfgang’s Steakhouse or Burger & Lobster worth RM200 each. Valid from 01/09/2023 to 31/12/2023 [excluding 24/12/2023, 25/12/2023 and 31/12/2023]. <p><i>*For more information on Resorts World Genting please visit: https://www.gentingkyworlds.com/.</i></p> <p>b. There is a total of two hundred and twenty four [224] Weekly Prizes to be won at the end of the Promotion Period.</p> <p>c. The eight [8] weekly periods are as per below:</p> <table data-bbox="480 1850 1449 2000" style="width: 100%; border: none;"> <tr> <td>Week 1: 01/08/2023 – 07/08/2023</td> <td>Week 2: 08/08/2023 – 14/08/2023</td> </tr> <tr> <td>Week 3: 15/08/2023 – 21/08/2023</td> <td>Week 4: 22/08/2023 – 28/08/2023</td> </tr> <tr> <td>Week 5: 29/08/2023 – 04/09/2023</td> <td>Week 6: 05/09/2023 – 11/09/2023</td> </tr> <tr> <td>Week 7: 12/09/2023 – 18/09/2023</td> <td>Week 8: 19/09/2023 – 30/09/2023</td> </tr> </table>	Week 1: 01/08/2023 – 07/08/2023	Week 2: 08/08/2023 – 14/08/2023	Week 3: 15/08/2023 – 21/08/2023	Week 4: 22/08/2023 – 28/08/2023	Week 5: 29/08/2023 – 04/09/2023	Week 6: 05/09/2023 – 11/09/2023	Week 7: 12/09/2023 – 18/09/2023	Week 8: 19/09/2023 – 30/09/2023
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<p>8. <u>Weekly Prizes Judging Details:</u></p>	<p>a. As part of the Weekly Prize Finalists’ selection process, the Organiser will tabulate the Entries received and allocate a serial number[s], for each Entry received and approved by the Organiser to be a successful entry each week throughout the weekly schedule, according to the Beverages purchased and date and time as stated in the Receipt submitted [each a “Qualified Entry” and collectively the “Qualified Entries”]. A set of serial numbers will be allocated for the Qualified Entries starting from serial number “1”.</p> <p>b. Each week the serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries [“Total Weekly Qualified Entries”]. Assuming that the Total Weekly Qualified Entries for Week 1 is 501, the Organiser will compute and select based on the following:</p> <p>i. Selection of one [1] Weekly Grand Prize, one [1] Weekly 2nd Prize, one [1] Weekly 3rd Prize and one [1] Weekly 4th Prize Finalists: $501 \div 4 = 125.25$. Since dividing 501 with 4 will result in a number with decimal value, the number 125.25 will be rounded down to 125. The following 4 Participants with Qualified Entries of the week bearing the following serial numbers will be selected: 125* as the Weekly Grand Prize Finalist, 250* as the Weekly 2nd Prize Finalist, 375* as the Weekly 3rd Finalist and 500 as the Weekly 4th Finalist, [*computation examples: <u>125</u>, $125+125=250$, $250+125=375$].</p> <p>ii. Selection of nine [9] Weekly 5th Prize Finalists: $501 \div 9 = 55.67$. Since dividing 501 with 9 will result in a number with decimal value, the number 55.67 will be rounded down to 55. The following 9 Participants with Qualified Entries of the week bearing the following serial numbers will be selected as the Finalists: 55*, 110*, 165*, 220, 275, 330, and so forth [*computation example: <u>55</u>, $55+55=110$, $110+55=165$].</p> <p>iii. Selection of fifteen [15] Weekly Consolation Prize Finalists: $501 \div 15 = 33.40$. Since dividing 501 with 15 will result in a number with decimal value, the number 33.40 will be rounded down to 33. The following 15 Participants with Qualified Entries of the week bearing the following serial numbers will be selected as the Finalists: 33*, 66*, 99*, 132, 165, 198, and so forth [*computation example: <u>33</u>, $33+33=66$, $66+33=99$].</p>
<p>9. <u>Additional Terms:</u></p>	<p>a. The Organiser’s service provider will contact all selected Finalists via WhatsApp from 6018 322 8875 to the mobile number from which the Organiser received in the Qualified Entries. Each selected Finalists will be given one [1] question to answer. The selected Finalists must answer the question posted by the Organiser correctly in order to win the Prizes. Failure to answer correctly and/or failure to answer the question posted by the Organiser within the time stated will result in the Prize being forfeited. The Organiser will not be held liable in the event the selected Finalists cannot be contacted via WhatsApp for whatever reasons.</p>

	<ul style="list-style-type: none"> b. Each participant may throughout the Promotion Period win only one [1] Weekly Prize of the higher value each week up to a maximum of 2 Weekly Prizes. c. Upon request, all Winners must provide their required and personal details to the Organiser for prizes fulfilment, without which the Organiser may not be able to fulfil such prizes. d. The Prizes will be delivered to the Winners within 6 – 8 weeks from the closing date of the Promotion. The Organiser reserves the rights to extend the timelines and method of fulfilment stated under this clause at the discretion of the Organiser. e. All unclaimed prizes after the deadline set by the Organiser for prize collection will be forfeited. The Organiser reserves the right to substitute any prize for an alternative of equal or greater value. f. All Winners must abide by the terms and conditions of the party[ies] arranging and/or providing for the Prizes and the terms and conditions attached, if any. g. The Organizer excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Promotion or prizes or due to any other unforeseen circumstances beyond the Organizer’s control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors. h. The Organizer shall not be liable for any loss or damage to the prizes during the delivery process. Any other additional costs (i.e.: travel expenses, transportation cost, duties and taxes) involved to redeem or collect the prize shall be borne by the Winner at their own cost.
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*This **Schedule to Conditions of Entry** must be read together with the **Conditions of Entry and Privacy Notice** available at: <https://nes.tl/GTCAUG2023>, collectively “Terms and Conditions” and shall be binding on all participants (and the parent/legal guardian of the participant, in the case of a minor participant) who participate in this Promotion (hereinafter referred to as “Participants”, “Participant”, “You”, “you”, “your”).*

B: Conditions of Entry

1. Introduction

- 1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between the Conditions of Entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the “Terms and Conditions”. Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.
- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).
- 1.3 The Organiser’s decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

2. Promotion Entries

- 2.1 By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Promotion, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Promotion shall be borne by the Participant.
- 2.3 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

3. Eligibility

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Promotion and submitting any personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Promotion including without limitation, identification documents, and the written

consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

4. Ineligibility

The following groups of persons shall not be eligible to participate in the Promotion:

- (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).

5. Disqualification

5.1 The following entries will be disqualified:

- (b) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
- (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.

5.2 In addition, the Organiser reserves the right to disqualify any Participant that:

- (a) undermines, has or attempted to undermine the operation of the Promotion by fraud, cheating or deception; and/or
- (b) are not eligible or unable to provide proof of eligibility to participate in the Promotion for verification by Organiser when requested.

5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

6. Prizes

6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

6.2 Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.

6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.

6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent, sponsor and/or third party providing the Prizes.

- (a) **Tickets to an Event:**

The Organiser is not liable for any cancellation or re-scheduling that may prevent a Prize fulfilment. Tickets can only be used on the date(s) specified on the ticket.

(b) Travel/Holiday Prizes:

If travel is offered as a Prize, flights and accommodation are subject to availability at time of booking. The Prize must be taken in accordance with the dates and destinations specified by the Organiser, its agent or sponsors. Additional spending money, meals, taxes, valid passports, visas, transport to & from departure point additional transfers, insurance & all other ancillary costs not specifically stated in the Schedule to Conditions of Entry are the responsibility of the Winner.

6.5 Prize(s) are given out on an “as it is” basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.

6.6 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.

6.7 Where a Participant is under the age of eighteen (18) years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

7. Publicity

The Organiser may use a Participant’s entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Promotion (collectively the “Materials”), and the Participant’s name, and/or likeness, for advertising, publicity and promotion of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Promotion and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 (“Nestlé Malaysia Group”), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages

(including special, indirect and consequential damages) arising from or incurred as a result of the Participant's participation in the Promotion, acceptance of any Prize, and/or the use of the Participant's entry and/or likeness in connection with the Promotion or violation of the Terms and Conditions.

10. Limitation of Liability

- 10.1 The Participant's participation in the Promotion shall be at the Participant's own risk.
- 10.2 The Organiser, Nestlé Malaysia Group, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Prize won.

11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Promotion and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and promotional materials) in connection with this Promotion, in particular that relates to the Prize, are the properties of their respective owners. This Promotion and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies.
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Promotion.
- 11.5 Where the Terms and Conditions of the Promotion is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance the laws of Malaysia.

12. Privacy Notice

- 12.1 By participating in the Promotion, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice in https://www.nestle.com.my/info/privacy_notice.
- 12.2 Dengan menyertai Promosi, Peserta bersetuju dengan pemprosesan Data Peribadi Peserta oleh Penganjur mengikut Notis Privasi di https://www.nestle.com.my/info/privacy_policy/privacy_bm.