



Good food, Good life

IMPORTANT NOTICE: PERADUAN DEAR NESTLÉ REZEKI MACAM PRO

CHANGES TO FAQ (HIGHLIGHTED IN YELLOW) – 24/08/2022

PERADUAN DEAR NESTLÉ REZEKI MACAM PRO

FAQ

Q1: How do I participate?

A: NO PURCHASE is required to participate in the Campaign.

STEP 1: You must first register as a NEW Dear Nestlé Member via the RezekiMacamPro Registration Form: <https://registration.nestle.com.my/dn-rezekimacampro>

STEP 2: Complete all mandatory details required as stated in the RezekiMacamPro Registration Form and click “Submit”.

Q2: Where can I get more information about the campaign?

A: You can get more information about the campaign at:
<https://registration.nestle.com.my/dn-rezekimacampro>

Q3: Can I register as Dear Nestlé Member via the Dear Nestlé website or via other links and can I submit more than 1 entry?

A: Each Participant may only register once as a Dear Nestlé Member and each unique NEW Dear Nestlé Member that registers via the RezekiMacamPro Registration Form is ONLY eligible for one [1] Entry submission only.

The Organiser shall reserve the right to disqualify any duplicated Entries received.

Q4: Will I receive a notification after I submit my entry?

A: Yes, there will be an auto-reply acknowledgement message upon submission of the Registration Form via the Website.

Q5: What is the age of participation and eligibility?

A: The Campaign is open to only newly registered participants with Dear Nestlé, during the RezekiMacamPro campaign via Registration Form: <https://registration.nestle.com.my/dn-rezekimacampro> during the Campaign Period and are legal residents of Malaysia aged 18 years and above, as at the start of the Campaign Period.

The Campaign is only eligible to new Dear Nestlé members who register via the RezekiMacamPro Registration Form at the URL above.

Q6: What are the campaign period and entry deadline?

A: The Campaign has been extended and starts at 00:00:00 on 26/07/2022 and closes at 23:59:59 on 15/09/2022.

All Entries must be received by the Organiser on or before 23:59:59 on 15/09/2022. All Entries received outside the Campaign Period will be automatically disqualified.

Q7: What are the prizes offered for this campaign?

A: A total of 100 Prizes in the form of RM80 e-Vouchers of the Winner's choice can be won throughout the Campaign Period.

Winners may choose their prizes as per below, either:

- (i) 1x RM80 Shopee e-Voucher* or;
- (ii) 1x RM80 Touch 'n Go eWallet pin code or;
- (iii) 1x RM80 Decathlon e-Voucher**

An **additional** total of 30 Grand Prizes in the form of RM150 e-Vouchers of Winners' choice to be won throughout the Campaign Period.

Winners may choose their prizes as per below, either:

- (i) 1x RM150 Shopee e-Voucher* or;

(ii) 1x RM150 Touch 'n Go eWallet pin code or;

(iii) 1x RM150 Decathlon e-Voucher**

*Shopee e-Voucher is only valid for purchases under Nestlé's Official Store in Shopee, namely Nestlé (Sold by Shopee) and KitKat Online Store.

** Decathlon e-vouchers can be utilised on the Decathlon official store in Shopee (Decathlon Official Store) & Lazada (Decathlon Flagship Store) and via the Decathlon website <https://www.decathlon.my/> only.

Q8: How do you select the winners?

A: All Qualified Entries collected and processed by the Organiser during the Campaign Period will be allocated a set of the serial number. Each qualified entry will be given 1 Serial Number.

The total serial numbers allocated at the end of the campaign period will be divided by 100 to derive the winning serial numbers. The winning serial number will be the closest, lower whole number that results after the stated division.

For additional 30 Grand prizes, the total serial numbers allocated at the end of the campaign period will be divided by 30 to derive the winning serial numbers. The winning serial number will be the closest, lower whole number that results after the stated division.

Q9: How do you determine a prize winner?

A: The Organiser will contact all selected 130 Finalists via WhatsApp Number

6018 388 2921 to the Finalist's mobile number which was provided in the Registration Form. Each selected Finalist will be given one question to answer. If a Finalist fails to answer correctly and/or fails to answer the question posted within the time stated, the Prize(s) will be forfeited. The Organiser will not be held liable in the event the selected Finalist cannot be contacted for whatever reasons.

If in doubt upon receiving the WhatsApp message, the participants may call the Nestlé Customer Service number: 1-800-88-3433 for confirmation.

Q10: How many prizes can participants win during the campaign period?

A: Each participant may win **only 1 prize of the highest value** during the campaign period.

Q11: How do I know if I've won the Prize?

A: As mentioned in Q9, Finalists will receive a WhatsApp message for a question session and must answer 1 question correctly within the stipulated time to win their prize.

Upon confirmation of the winners, the Winners' Announcement will be featured within 6-8 weeks from **15/09/2022** on the Organiser's website as & when available at:

<https://www.dearnestle.com.my/rezekimacampro>.

Q12: How can I claim my prize?

A: The Organiser will contact all Winners via WhatsApp from the number **6018 388 2921** to the mobile number provided in the Entry to submit their chosen Prize.

The Organiser will send the RM80 **or RM150** e-Voucher Pincode / promo code of their choice via WhatsApp to the winners within 4-6 weeks from **15/09/2022**. The Organiser reserves the right to extend the timelines stated under the clause owing to reasons beyond the control of the Organiser.

All prizes must be taken according to the terms and conditions of the Organiser, its agent sponsor, and/or the third party providing the Prizes.

The expiry date of the e-Vouchers will be stipulated in the WhatsApp message itself. Any unused e-Voucher after the expiry date will not be re-issued.

The Organiser will not be held liable in the event of non-receipt or delayed delivery of the Prizes to the Participant[s]. All unclaimed Prizes after 31/12/2022 will be forfeited.

Q13: Who should I call for further information?

A: You may call the Nestlé Customer Service number: 1-800-88-3433 for any assistance you may require.

NOTE:

Consumers are encouraged to periodically check and read the Campaign T&C on the website for any additional terms as stated below:

Campaign Terms & Conditions:

- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).