

Menangi Bersama Milo Di Econsave

FAQ

1. How do I join?

To be eligible to join, you must be a Malaysian aged 18 years old and above and must purchase a minimum of RM15 of participating Milo products in a single receipt at any Econsave outlet nationwide.

2. Can I combine receipts to meet the minimum RM15 purchase?

No, you cannot. You must spend at least RM15 in a single receipt on participating Milo products to join.

3. What are the excluded participating products?

Only Milo 3.2kg product is not eligible for participation in this campaign.

4. What is the contest period?

The contest starts on 23rd September 2022 and will end on 4th November 2022.

5. Where and how do I submit my contest entry?

You can submit as many times as you wish, just follow the steps below to participate

- a) Go to <https://www.dearnestle.com.my/milo-fair-econsave>.
- b) Fill up the required fields.
- c) Upload your receipt(s). You can upload a file up to 3MB in size for each receipt. You may upload up to 5 receipts and with a total file size not exceeding 15MB at any one time. Each receipt that meets the qualifying criteria will be processed as 1 contest submission.

6. Can I submit online/e-Commerce purchase receipts?

Yes, you can. As long as the purchase was made on an official Econsave store and the receipt/invoice submitted clearly shows the following information:

- a. Order ID
- b. Confirmation of purchase
- c. Product(s) purchase
- d. Purchase amount

7. Do I need to keep my receipts?

Yes. You may need to submit your original receipt for verification purposes.

8. How many entries can I earn when I buy participating Milo products?

Every RM15 spent in a single receipt on Milo participating products will earn you one (1) entry. Your qualifying spend will be divided by RM15 to derive the number of entries. We will perform a rounding down to the nearest lower whole number where the results of the division are NOT a whole number.

Example:

Qualifying spend	RM32
Division by RM15	RM32/RM15
Division result	2.13
Base entry for contest	2

Reference table for base entries based on qualifying spend:

		Entries
		Base
Purchase Amount (RM) per receipt	RM15	1
	RM30	2
	RM45	3
	RM60	4
	RM75	5
	RM90	6
	RM105	7
	RM120	8
	RM135	9
	RM150	10

9. Is there a maximum spend per receipt or maximum eligible base entries?

Yes, a cap will apply. Base entries will only be tabulated up to RM300 spent in a single receipt. The maximum entries earned per single receipt is therefore thirty-two (32).

Example:

If you spend RM320 in a single receipt on Milo participating products, you will be assigned only 32 base entries based on a maximum spend of RM300 per single receipt.

10. What is entry multiplier?

You will be entitled to BASE ENTRY MULTIPLIER (or BONUS ENTRIES) 2 times (x2) of your base entry, if you purchase up to RM45 in your qualifying receipt.

Examples:

i. Illustration (1):

Receipt A	
Milo 3in1 Original (18s)	16.50
Milo 3in1 Original (30s)	20.50
Total product amount	RM37.00
Base entry	2
Bonus	0
Total QUALIFYING Entries	2

ii. Illustration (2):

Receipt B	
Milo Activ-Go UHT (200ml x 24)	37.63
Milo Powder 2kg	30.00

Total product amount	RM67.63
Base entry	4
Bonus	2
Total QUALIFYING Entries	6

iii. Illustration (3):

Receipt C	
Milo UHT 125ml (10 x 4 Packs)	71.90
Milo Breakfast Cereal 500g	15.95
Milo Activ-Go Original Can (240ml x 24)	51.07
Total product amount	RM138.92
Base entry	9
Bonus	6
Total QUALIFYING Entries	15

11. What prizes can I win?

Grand Prize

Real 999 Gold Milo Van Per Set x 2 winners per campaign

Weekly Consolation Prize

Eonsave Voucher RM100 x 18 winners per week

12. What are the Weekly Contest Periods?

The six [6] weekly periods are as below:

Week 1: 23/09 – 29/09/2022

Week 2: 30/09 – 06/10/2022

Week 3: 07/10 – 13/10/2022

Week 4: 14/10 – 20/10/2022

Week 5: 21/10 – 27/10/2022

Week 6: 28/10 – 04/11/2022

13. Can I win more than 1 prize?

Each participant can only win ONE (1) Grand and ONE (1) Consolation prize throughout the contest period.

14. How do I know if I'm shortlisted as a winner?

Shortlisted winners will be contacted by our appointed agency for winner verification.

Grand Prize Shortlisted Winner: Our appointed agency, Shopperplus Sdn Bhd (Call Center number: 03-7890 5046), will contact shortlisted winners on their mobile phone, submitted during registration, with a question to be answered. Our agency will make 3 attempts to contact you within 3 days. Those who answer correctly will then be confirmed as a winner and our agency will verify your personal details and delivery details (if required). You will then receive an email to confirm your win with the next steps on prize collection.

Weekly Consolation Prize: Shortlisted winners will receive a WhatsApp message with a question to answer. You must reply to WhatsApp with your answer within 3 days. If you answer correctly, our agency will verify your personal details and delivery details and notify you via your registered email on your win with next steps on prize collection.

15. How do I check if I have won any prizes?

You can check the winner list at Dear Nestle Malaysia's website

<https://www.dearnestle.com.my/milo-fair-econsave>

16. How do I receive the prize(s) I have won?

Grand Prize Shortlisted Winner: You are required to self-collect the prizes at the appointed agency's office.

Consolation Prize Shortlisted Winner: Our team will courier your prize(s) to you. You will need to confirm your delivery details with our appointed agency during the winner call verification process.