

Nestle Bonanza Peraduan Ulang-Tahun Mydin Ke-65

FAQ

1. How do I join?

To be eligible to join, you must be a Malaysian aged 18 years old and above and must purchase a minimum of RM20 of participating Nestle products in a single receipt at any Mydin outlet nationwide.

2. Can I combine receipts to meet the minimum RM20 purchase?

No, you cannot. You must spend at least RM20 in a single receipt on participating Nestle products to join.

3. What are the excluded participating products?

The products below are not eligible for participation in this campaign.

Non-Participating Products	
1	NESCAFÉ Dolce Gusto
2	NESCAFÉ Gold Barista
3	NESCAFÉ 500g
4	MILO 3.2kg
5	MAGGI Catering Pack
6	LACTOGEN 1 & 2
7	NAN 1 & 2
8	NAN HA 1 & 2
9	PURINA Petcare
10	Nestlé Professional
11	Nestlé Health Science
12	STARBUCKS

4. What is the contest period?

The contest starts on 15th August 2022 and will end on 31st October 2022.

5. Where and how do I submit my contest entry?

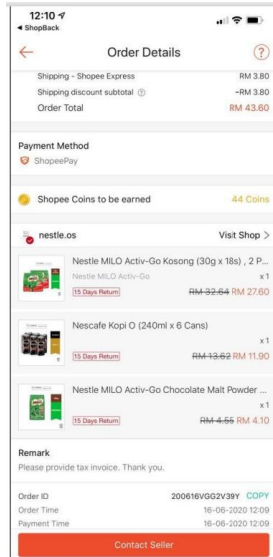
You can submit as many times as you wish, just follow the steps below to participate

- a) Go to <https://www.dearnestle.com.my/bonanza-ulang-tahun-mydin-ke65>.
- b) Fill up the required fields.
- c) Upload your receipt(s). You can upload a file up to 3MB in size for each receipt. You may upload up to 5 receipts and with a total file size not exceeding 15MB at any one time. Each receipt that meets the qualifying criteria will be processed as 1 contest submission.

6. Can I submit online/e-Commerce purchase receipts?

Yes, you can. As long as the purchase was made on an official Mydin store and the receipt/invoice submitted clearly shows the following information:

- a. Order ID
- b. Confirmation of purchase
- c. Product(s) purchase
- d. Purchase amount



7. Do I need to keep my receipts?

Yes. You may need to submit your original receipt for verification purposes.

8. How many entries can I earn when I buy participating Milo products?

Every RM20 spent in a single receipt on Milo participating products will earn you one (1) entry. Your qualifying spend will be divided by RM20 to derive the number of entries. We will perform a rounding down to the nearest lower whole number where the results of the division is NOT a whole number.

Example:

Qualifying spend	RM32
Division by RM20	RM32/RM20
Division result	1.60
Base entry for contest	1

Reference table for base entries based on qualifying spend:

		Entries	
		Base	
Purchase Amount (RM) per receipt	RM20	1	
	RM40	2	
	RM60	3	
	RM80	4	
	RM100	5	
	RM120	6	
	RM140	7	
	RM160	8	
	RM180	9	
	RM200	10	

9. Is there a maximum spend per receipt or maximum eligible base entries?

Yes, a cap will apply. Base entries will only be tabulated up to RM240 spent in a single receipt. Maximum entries earned per single receipt is therefore twenty (20).

Example:

If you spend RM260 in a single receipt on Nestle participating products, you will be assigned only 20 base entries based on a maximum spend of RM240 per single receipt.

10. What is entry multiplier?

You will be entitled to BASE ENTRY MULTIPLIER (or BONUS ENTRIES) of 2 times (x2) of your base entry, if you purchase up to RM60 in your qualifying receipt.

Examples:

i. Illustration (1):

Receipt A	
Milo Powder 2kg	30.00
Koko Krunch Cereal 500g	12.00
Total product amount	RM42.00
Base entry	2
Bonus	None
Total QUALIFYING Entries	2

ii. Illustration (2):

Receipt B	
Maggi Hot Cup 6 cups x 2	16.50
Nestum 28g	20.50
Nescafe white coffee 36g	13.50
Total product amount	RM50.50
Base entry	2
Bonus	None
Total QUALIFYING Entries	2

iii. Illustration (3) for BONUS Entry generation:

Receipt A	
Omega Plus UHT 200ml x 24 packs	45.00
Milo Powder 2kg	30.00
Total product amount	RM75.00
Base entry	3
Bonus	2
Total QUALIFYING Entries	5

iv. Illustration (4) for BONUS Entry generation:

Receipt B	
Milo UHT 125ml (10 x 4 Packs)	71.90
Chocolate Fitness Cereal Bar	28.40
Just Milk Full Cream 1000ml x 6	33.90
Total product amount	RM134.20
Base entry	6
Bonus	4
Total QUALIFYING Entries	10

11. What prizes can I win?

Grand Prize

Thermomix TM6 Per Unit x 2 winners per campaign

First Prize

Dyson Pure Cool Air Purifier TP00 Per Unit x 4 winners per campaign

Weekly Third Prize

Mydin Voucher RM100 x 5 winners per week

Weekly Consolation Prize

Mydin Voucher RM30 x 15 winners per week

12. What are the Weekly Contest Periods?

The eleven [11] weekly periods are as below:

Week 1: 15/08 – 21/08/2022

Week 2: 22/08 – 28/08/2022

Week 3: 29/08 – 04/09/2022

Week 4: 05/09 – 11/09/2022

Week 5: 12/09 – 18/09/2022

Week 6: 19/09 – 25/09/2022

Week 7: 26/09 – 02/10/2022

Week 8: 03/09 – 09/10/2022

Week 9: 10/09 – 16/10/2022

Week 10: 17/09 – 23/10/2022

Week 11: 24/10 – 31/10/2022

13. Can I win more than 1 prize?

Each participant can only win ONE (1) Grand or Second prize and ONE (1) Third or Consolation prize throughout the contest period.

14. How do I know if I'm shortlisted as a winner?

Shortlisted winners will be contacted by our appointed agency for winner verification.

Grand & Second Prize Shortlisted Winner: Our appointed agency, Shopperplus Sdn Bhd (Call Center number: 03-7890 5046), will contact shortlisted winners on their mobile phone, submitted during registration, with a question to be answered. Our agency will make 3 attempts to contact you within 3 days. Those who answer correctly will then be confirmed as a winner and our agency will verify your personal details and delivery details (if required). You will then receive an email to confirm your win with next steps on prize collection.

Weekly Third and Consolation Prize: Shortlisted winners will receive a WhatsApp message with a question to answer. You must reply to the WhatsApp with your answer within 3 days. If you answer correctly, our agency will verify your personal details and delivery details and notify you via your registered email on your win with next steps on prize collection.

15. How do I check if I have won any prizes?

You can check the winner list at Mydin Malaysia's Facebook page
<https://www.facebook.com/MydinMalaysia>.

16. How do I receive the prize(s) I have won?

Our team will courier your prize(s) to you. You will need to confirm your delivery details with our appointed agency during the winner call verification process.