



Nestlé

Good food, Good life

TERMS AND CONDITIONS

A. Schedule to Conditions of Entry

1. <u>Organiser:</u>	Nestlé Products Sdn. Bhd. [197901000966] [“the Organiser”].
2. <u>Promotion:</u>	PROGRAM PENEBUSAN NESTLÉ KOLEKSI RAYA – <u>WHATSAPP REDEMPTION</u> [“Promotion”].
3. <u>Promotion Period:</u>	The Promotion starts at 00:00:00 on 08/04/2021 and closes at 23:59:59 on 03/06/2021.
4. <u>Eligibility:</u>	The Promotion is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period, and with a valid identification document and residential address in Malaysia. The Organiser shall reserve the right to request for evidence of identification documents.
5. <u>Koleksi Raya Premiums & Participation Method:</u>	<p>a. There are two [2] different designs of Koleksi Raya Dining Set consisting of one [1] Rice Plate and one [1] Bowl [collectively the “Premiums”] available for redemption for this Promotion.</p> <p>i. Set A – only available in Month 1: 08/04/2021 – 06/05/2021.</p> <p>ii. Set B – only available in Month 2: 07/05/2021 – 03/06/2021.</p> <p>b. The Promotion participation method is via WhatsApp. All WhatsApp entries that do not meet the requirements stated herein shall be disqualified by the Organiser. All other methods of submission including postal, courier service or POS Laju will be disqualified.</p> <p>c. All WhatsApp entries received will be tabulated by the Participants’ mobile numbers from which the WhatsApp entries are submitted. Each Participant must participate using the same mobile number throughout the Promotion Period.</p> <p>d. Participants may only redeem four [4] Premiums throughout each Month and a maximum of eight [8] Premiums throughout the Promotion Period.</p>
6. <u>WhatsApp Entry Method:</u>	<p>a. To participate in the Promotion, purchase a minimum of Ringgit Malaysia Eighty [RM80] of any participating NESTLÉ Ready To Drink products as shown on the Promotion leaflet [“Products”] <u>EITHER</u> in a single receipt <u>OR</u> accumulation of a maximum of three [3] receipts from any outlets during the Promotion Period.</p> <p>i. The receipt can come in the form of printed receipts or hand-written receipts from Point of Sale systems and/or e-invoices for online purchases. For e-invoices for online purchases with promotion codes and/or discount vouchers, only the final paid amount will be accepted [“Receipt”].</p>

	<ul style="list-style-type: none"> ii. The Receipt must bear the Products purchase, date of purchase, purchase amount, receipt number and name and/or logo of the outlet at which the purchase was made ["Receipt Details"]. If this is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made. b. <u>WhatsApp entry participation steps:</u> <ul style="list-style-type: none"> i. Write on the front of each Receipt your full name, identification number and email address, if any ["Personal Details"]. <u>For example, write on each Receipt:</u> <i>Amy Yong Mei Mei 950102148584</i> <i>amy.yong8584@gmail.com.my</i> ii. Snap one [1] <u>clear and legible</u> picture/image ["Image"] of one [1] Receipt complete with your Personal Details and Receipt Details. iii. One [1] Image must contain a picture of one [1] Receipt only. iv. Submit the Image(s) via WhatsApp from the same mobile number registered in Malaysia to 018-388 2129 ["Entry"], one [1] Image at a time. v. The Organiser WILL reply with an auto-reply acknowledgment message for each Entry received. c. The Organiser will process all Entries received. Unclear, illegible and incomplete Entry will be disqualified. The Organiser shall reserve the right to disqualify any Entries with reprinted Receipt and/or duplicated Receipt and/or Images containing more than one [1] Receipt. d. Receipt(s) can only be redeemed once and cannot be re-used in conjunction with in-store instant redemptions held by the Organiser in connection with the PROGRAM PENEBUSAN NESTLÉ KOLEKSI RAYA promotion. e. At the end of each monthly period, the Organiser will tabulate all Entries received defined by the mobile number submitted. All Entry(ies) submitted from the same mobile number will be tallied and totalled to determine the total qualified quantity of Premium(s) redeemed throughout each monthly period. f. The Organiser will send a WhatsApp message to each qualified mobile number to request for full delivery address and confirmation of Personal Details. g. The Organiser shall reserve the right to request for evidence of the original Receipt [hardcopy] for verification and Premium redemption. Failure to produce the original Receipt upon request will result in disqualification and Premium forfeiture.
<p>7. <u>Entry</u> <u>Deadline:</u></p>	<p>All Entries must be received by the Organiser on or before 11:59pm on 03/06/2021. All Entries received outside the Promotion Period will be</p>

	automatically disqualified.
8. <u>Premiums:</u>	<p>a. Premium[s] will be delivered to the local delivery address provided by the Participants within 6 – 8 weeks after the closing date of Month 1: 06/05/2021 and Month 2: 03/06/2021.</p> <p>b. The Organiser reserves the right to at its absolute discretion to extend the timeline as the Organiser deems necessary. The Organiser shall exercise care in delivering the Premium[s] but the Organiser will not be held liable in the event of non-receipt, delayed or damaged delivery of the Premium[s] to the Participant[s]. All unclaimed Premium[s] will be forfeited.</p> <p>c. In the event there is a manufacturing defect or breakage, the Participant must return the said Premium[s] in its original packaging to the Organiser at their own cost for a replacement within 2 weeks of receipt of the Premium[s], failing which the Premium will not be replaced.</p> <p>d. The Organiser shall reserve the right at its absolute discretion to substitute any of the Premium[s] shown on the Promotion leaflet with another Premium of similar value, at any time without prior notice.</p>
9. <u>Additional Terms:</u>	All Participants must abide by the terms and conditions of the party[ies] arranging and/or providing for the Premium[s] and the terms and conditions attached to the Premium[s], if any.

This Schedule to Conditions of Entry must be read together with the Conditions of Entry available at URL: <https://www.dearnestle.com.my/rtd-koleksi-roya> collectively “Terms and Conditions”, and shall be binding on all participants who participate in this Promotion (hereinafter referred to as “Participants”, “Participant”, “You”, “you”, “your”).

Consumer Services Contact No.: 1800 88 3433.

B. Conditions of Entry

1. Introduction

1.1 These conditions of entry must be read together with the Schedule to Conditions of Entry, collectively “Terms and Conditions”, and shall be binding on all Participants [and the parent/legal guardian of the Participant, in the case of a minor Participant] who participate in this Promotion [hereinafter referred to as “Participants”, “Participant”, “You”, “you”, “your”]. To the extent that there is any inconsistency between these conditions of entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. Each capitalized term not otherwise defined herein shall have the meaning ascribed to such

term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.

- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Premium substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions [as changed].
- 1.3 The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

2. Promotion Entries

- 2.1 By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Promotion, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Promotion shall be borne by the Participant.
- 2.4 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

3. Eligibility A

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen [18], Participants are required to obtain the written consent [in such form as may be prescribed by the Organiser], from their parents/legal guardians before participating in the Promotion and submitting any personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Promotion including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen [18] years.

4. Eligibility B

The following groups of persons shall be eligible to participate in the Promotion:

- [a] Employees of the Organiser and its group of companies and their immediate family members [spouse, children, parents, siblings, and their spouses]; and
- [b] Employees of the Organiser's agencies associated with the Promotion and their immediate families [spouse, children, parents, siblings, and their spouses].

5. Disqualification

5.1 The following entries will be disqualified:

- [b] unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
- [b] entries that violate the Terms and Conditions, any applicable laws and/or regulations.

5.2 In addition, the Organiser reserves the right to disqualify any Participant that:

- [a] undermines, has or attempted to undermine the operation of the Promotion by fraud, cheating or deception; and/or
- [b] are not eligible or unable to provide proof of eligibility to participate in the Promotion for verification by Organiser when requested.

5.3 In the event of a disqualification after a Premium has been awarded, the Organiser reserves the right to demand for the return of the Premium or payment of its value from the disqualified Participant.

6. Premiums

6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Premiums in accordance with the Premium Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Premiums will be dealt with.

6.2 The Organiser reserves the right to substitute any one of the Premium(s) with items of equivalent value at any time without prior notice. Premiums are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.

6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Premium shall be the responsibility of the Winner.

6.4 All Premiums must be taken according to the terms and conditions of the Organiser, its agent, sponsor or third party providing the Premiums.

6.5 Premium[s] are given out on an "as it is" basis. The Premium shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Premium to the fullest extent permitted by law.

6.6 Premiums must be claimed in person unless the Organiser prescribes other modes of collection.

6.7 Where a Participant is under the age of 18 years of age and is declared a Premium winner, the Participant must be accompanied by their parent/legal guardian throughout the Premium fulfilment.

7. Publicity

The Organiser may use a Participant's entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Promotion [collectively the "Materials"], and the Participant's name, and/or likeness, for advertising, publicity and promotion of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Promotion and any derivative works arising there from will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 ["Nestlé Malaysia Group"], directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages [including special, indirect and consequential damages] arising from or incurred as a result of the Participant's participation in the Promotion, acceptance of any Premium, and/or the use of the Participant's entry and/or likeness in connection with the Promotion or violation of the Terms and Conditions,

10. Limitation of Liability

10.1 The Participant's participation in the Promotion shall be at the Participant's own risk.

10.2 The Organiser, Nestlé Malaysia Group, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising

out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Premium won.

11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Promotion and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2 Any names, trademarks or logos used and or reproduced in any materials [including marketing and promotional materials] in connection with this Promotion, in particular that relates to the Premium, are the properties of their respective owners. This Promotion and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Promotion.
- 11.5 Where the Terms and Conditions of the Promotion is prepared in English and any other language[s] in the event of any inconsistency between the English language and the other language[s], the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance the laws of Malaysia.

12. Privacy Notice

- 12.1 By participating in the Promotion, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice in www.nestle.com.my/info/privacy_notice.
- 12.2 Dengan menyertai Promosi, Peserta bersetuju dengan pemprosesan Data Peribadi Peserta oleh Penganjur berdasarkan Notis Privasi di www.nestle.com.my/info/privay_notice.