



Good food, Good life

TERMS AND CONDITIONS

A. Schedule to Conditions of Entry

1. <u>Organiser:</u>	Nestlé Products Sdn. Bhd. [197901000966].
2. <u>Promotion:</u>	PERADUAN NESTLÉ RAYA EKSklusif DI LOTUSS.
3. <u>Promotion Period:</u>	The Promotion starts at 00:00:00 on 25/03/2021 and closes at 23:59:59 on 03/06/2021.
4. <u>Eligibility:</u>	The Promotion is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period, and with a valid identification document and residential address in Malaysia. The Organiser shall reserve the right to request for evidence of identification documents.
5. <u>Participating And Non-Participating Products:</u>	<p>a. Products from NESTLÉ brands listed below are participating in the Promotion ["Products"]:</p> <ol style="list-style-type: none"> i. MILO ii. MAGGI iii. NESCAFÉ iv. NESCAFÉ DOLCE GUSTO v. COFFEE-MATE vi. NESTLÉ ICE CREAM vii. KITKAT viii. CRUNCH WAFER ix. KOKO KRUNCH x. HONEY STARS xi. FITNESSE xii. CORNFLAKES xiii. JUST MILK xiv. NESTLÉ OMEGA PLUS xv. NESPRAY xvi. EVERYDAY xvii. NESTUM xviii. CERELAC xix. LACTOGROW xx. LACTOGROW AKTIF xxi. LACTOKID xxii. NANKID OPTIPRO

	<p>xxiii. STARBUCKS</p> <p>b. Products from NESTLÉ brands listed below are NOT participating in the Promotion:</p> <ul style="list-style-type: none"> i. NESPRESSO ii. NESTLÉ PROFESSIONAL iii. NESTLÉ HEALTH SCIENCE iv. NESTLE INFANT MILK FORMULA AND FOLLOW UP FORMULA
<p>6. <u>Entry Method via WhatsApp:</u></p>	<ul style="list-style-type: none"> a. The participation method is via WhatsApp only. All WhatsApp entries that do not meet the requirements stated herein shall be disqualified by the Organiser. b. To participate in the Promotion via WhatsApp, purchase a minimum of RM10 [up to a maximum of RM100] worth of Products in a single original receipt from any LOTUSS STORES (MALAYSIA) SDN BHD outlets [formerly known as Tesco Stores (Malaysia) Sdn Bhd] during the Promotion Period. c. The Receipt is in the form of printed receipts from LOTUSS STORES Point of Sale systems OR in the form of e-invoices for LOTUSS STORES online purchases. E-invoices for online purchases with promotion codes and/or discount vouchers, the FINAL PAID amount must be RM10.00 and above to qualify ["Receipt"]. d. The Receipt must bear the Products purchase, date of purchase, purchase amount, receipt number and name and/or logo of the outlet ["Receipt Details"]. e. Each Receipt is ONLY eligible to one [1] WhatsApp entry. The Organiser shall reserve the right to disqualify any WhatsApp entries with reprinted and/or duplicated Receipt and/or containing more than one [1] Receipt. f. WhatsApp entry participation steps: <ul style="list-style-type: none"> i. Write on the front of the Receipt your full name, identification number and email address, if available ["Personal Details"]. <u>For example, write on the Receipt:</u> <i>Sarah Lee Ah Moi</i> <i>861202085554</i> <i>Sarah.lee@yahoo.com.my</i> ii. Snap one [1] <u>clear and legible</u> picture/image of one [1] Receipt complete with your Personal Details and Receipt Details. iii. Submit one [1] picture/image via WhatsApp from any number registered in Malaysia to 018-388 3346 ["Entry"]. iv. The Organiser WILL auto-reply acknowledgment message for each Entry received. g. The Organiser will extract all Entries received for further processing. Unclear, illegible and incomplete Entry will be disqualified. h. The Organiser shall reserve the right to request for evidence of the original Receipt [hardcopy] for verification and prize redemption. Failure to produce the original Receipt upon request will result in disqualification and prize forfeiture.

<p>7. <u>Entry Deadline:</u></p>	<p>All Entries must be received by the Organiser on or before 23:59:59 on 03/06/2021. All Entries received outside the Promotion Period will be automatically disqualified.</p>										
<p>8. <u>Weekly Prizes:</u></p>	<p>a. There is a total of one hundred and eleven [111] weekly prizes to be won each week for ten [10] consecutive weeks. In total, there are one thousand one hundred and ten [1110] weekly prizes to be won throughout the Promotion Period.</p> <p>b. Each week the prizes are as follows:</p> <ol style="list-style-type: none"> i. One [1] Grand Prize of RM5000 cash. ii. Ten [10] 1st Prizes of RM1000 cash each. iii. One hundred [100] Consolation Prizes of RM200 cash each. <p>c. The ten [10] weekly periods are as per below:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Week 1: 25/03 – 31/03/2021</td> <td style="width: 50%;">Week 2: 01/04 – 07/04/2021</td> </tr> <tr> <td>Week 3: 08/04 – 14/04/2021</td> <td>Week 4: 15/04 – 21/04/2021</td> </tr> <tr> <td>Week 5: 22/04 – 28/04/2021</td> <td>Week 6: 29/04 – 05/05/2021</td> </tr> <tr> <td>Week 7: 06/05 – 12/05/2021</td> <td>Week 8: 13/05 – 19/05/2021</td> </tr> <tr> <td>Week 9: 20/05 – 26/05/2021</td> <td>Week 10: 27/05 – 03/06/2021</td> </tr> </table>	Week 1: 25/03 – 31/03/2021	Week 2: 01/04 – 07/04/2021	Week 3: 08/04 – 14/04/2021	Week 4: 15/04 – 21/04/2021	Week 5: 22/04 – 28/04/2021	Week 6: 29/04 – 05/05/2021	Week 7: 06/05 – 12/05/2021	Week 8: 13/05 – 19/05/2021	Week 9: 20/05 – 26/05/2021	Week 10: 27/05 – 03/06/2021
Week 1: 25/03 – 31/03/2021	Week 2: 01/04 – 07/04/2021										
Week 3: 08/04 – 14/04/2021	Week 4: 15/04 – 21/04/2021										
Week 5: 22/04 – 28/04/2021	Week 6: 29/04 – 05/05/2021										
Week 7: 06/05 – 12/05/2021	Week 8: 13/05 – 19/05/2021										
Week 9: 20/05 – 26/05/2021	Week 10: 27/05 – 03/06/2021										
<p>9. <u>Weekly Prizes Judging Details:</u></p>	<p>a. As part of the weekly prize finalists’ selection process, the Organiser will for each Entry received and approved by the organiser to be a successful Entry, allocate a serial number for every RM10 spent on the Products throughout the Promotion Period based on the Receipt submitted [each a “Qualified Entry” and collectively, the “Qualified Entries”]. For each Qualified Entry received, the Organiser will allocate only up to a maximum of ten [10] serial numbers notwithstanding the total purchase value for the Products in the Qualified Entry exceeds more than RM100. Each week, a set of serial numbers will be allocated for the Qualified Entries starting from serial number “1”.</p> <p>b. Each week the serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries [“Total Qualified Entries”]. Assuming that the Total Qualified Entries received for the week is 6293 the Organiser will compute and select the finalists based on the following:</p> <ol style="list-style-type: none"> i. Weekly selection of one [1] Weekly Grand Prize Finalists: $6293 \div 2 = 3146.5$. Since dividing 6293 with 2 will result in a number with decimal value, the number 3146.5 will be rounded down to 3146. The following Participant with Qualified Entry of the week bearing the serial number 3146 will be selected. ii. Weekly selection of ten [10] Weekly 1st Prize Finalists: $6293 \div 10 = 629.3$. Since dividing 6293 with 10 will result in a number with decimal value, the number 629.3 will be rounded down to 629. The following 10 Participants with Qualified Entries of the week bearing the following serial numbers will be selected: 629*, 1258*, 1887*, 2516, 3145 and so forth. [*computation example: 629, $629+629=1258$, $1258+629=1887$]. 										

	<p>iii. Weekly selection of one hundred [100] Weekly Consolation Prize Finalists: $6293 \div 100 = 62.9$. Since dividing 6293 with 100 will result in a number with decimal value, the number 62.9 will be rounded down to 62. The following 100 Participants with Qualified Entries of the week bearing the following serial numbers will be selected: 62*, 124*, 186*, 248, 310, 372 and so forth. [*computation example: 62, $62+62=124$, $124+62=186$].</p>
<p>10. <u>Additional Terms:</u></p>	<p>a. The Organiser will contact all selected Finalists via the mobile numbers from which the Organiser received in the Qualified Entries. Each selected Finalists will be given one [1] question to answer. The selected Finalists must answer the question posted by the Organiser correctly in order to win the Prizes. Failure to answer correctly and/or failure to answer the question posted by the Organiser within the time stated will result in the Prize being forfeited. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.</p> <p>b. Each participant may throughout the Promotion Period win one [1] Weekly Prize of the highest value, [up to a maximum of two [2] Weekly Prizes].</p> <p>c. All prizes will be delivered to the winners within 6 – 8 weeks from 03/06/2021 to the addresses provided by the winners. The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser.</p> <p>d. All unclaimed prizes after the deadline stipulated by the Organiser will be forfeited.</p> <p>e. The Organiser retains the right to substitute any prize with another prize of similar value in the event the original prize offered is not available.</p>

This Schedule to Conditions of Entry must be read together with the Conditions of Entry and Privacy Notice available at <https://www.dearnestle.com.my/event-and-happening/> and <https://www.facebook.com/>, collectively “**Terms and Conditions**” and shall be binding on all participants who participate in this Promotion (hereinafter referred to as “Participants”, “Participant”, “You”, “you”, “your”).

Consumer Services Contact No.: 1800 88 3433.

B. Conditions of Entry

1. Introduction

1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between these conditions of entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry

prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the "Terms and Conditions". Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.

- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).
- 1.3 The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

2. Promotion Entries

- 2.1 By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Promotion, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Promotion shall be borne by the Participant.
- 2.3 Proof of submission of an Entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

3. Eligibility

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Promotion and submitting any personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Promotion including without limitation, identification documents, and the

written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

4. Ineligibility

The following groups of persons shall not be eligible to participate in the Promotion:

- (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).

5. Disqualification

5.1 The following entries will be disqualified:

- (a) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
- (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.

5.2 In addition, the Organiser reserves the right to disqualify any Participant that:

- (a) undermines, has or attempted to undermine the operation of the Promotion by fraud, cheating or deception; and/or
- (b) are not eligible or unable to provide proof of eligibility to participate in the Promotion for verification by Organiser when requested.

5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

6. Prizes

6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

6.2 The Organiser reserves the right to substitute any one of the prize(s) with items of equivalent value at any time without prior notice. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.

6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.

6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent sponsor or third party providing the Prizes.

6.5 Prize(s) are given out on an "as it is" basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.

- 6.6 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.
- 6.7 Where a Participant is under the age of 18 years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

7. Publicity

The Organiser may use a Participant's entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Promotion (collectively the "Materials"), and the Participant's name, and/or likeness, for advertising, publicity and promotion of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Promotion and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 ("Nestlé Malaysia Group"), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant's participation in the Promotion, acceptance of any Prize, and/or the use of the Participant's entry and/or likeness in connection with the Promotion or violation of the Terms and Conditions,

10. Limitation of Liability

- 10.1 The Participant's participation in the Promotion shall be at the Participant's own risk.
- 10.2 The Organiser, Nestlé Malaysia Group, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Prize won.

11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Promotion and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and promotional materials) in connection with this Promotion, in particular that relates to the Prize, are the properties of their respective owners. This Promotion and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Promotion.
- 11.5 Where the Terms and Conditions of the Promotion is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance the laws of Malaysia.

12. Privacy Notice

- 12.1 By participating in the Promotion, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice in www.nestle.com.my/info/privacy_notice.
- 12.2 Dengan menyertai Promosi, Peserta bersetuju dengan pemprosesan Data Peribadi Peserta oleh Penganjur berdasarkan Notis Privasi di www.nestle.com.my/info/privay_notice.