

PERADUAN NESTLÉ NIU YEAR

Hotline FAQs

Q1: How do I participate?

A: Step 1:

Purchase a minimum of RM5 of any participating NESTLÉ Ready To Drink product as shown on the Promotion leaflet in a single receipt from any participating outlets during the Promotion Period.

Every RM5 purchase will be given 1 Winning Chance.

Exclusive at TESCO: For participants with purchases from any TESCO outlets will also stand a chance to win additional prizes.

Proof of Purchase Table

JADUAL BUKTI PEMBELIAN	BUKTI PEMBELIAN																																					
PRODUK-PRODUK YANG TURUT SERTA	<p>Resit bercetak atau resit bertulis dari kedai dan / atau invoice untuk pembelian dalam talian.</p> <p>Setiap bukti pembelian mesti menunjukkan</p> <ul style="list-style-type: none"> • Produk yang dibeli • Tarikh pembelian • Nombor resit • Jumlah akhir pembelian produk sahaja • Nama dan / atau logo kedai di mana pembelian dibuat. 																																					
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>MILO UHT 125ML</td></tr> <tr><td>MILO UHT 200ML</td></tr> <tr><td>MILO UHT 12 X 200ML</td></tr> <tr><td>MILO NUTRI PLUZ UHT 200ML</td></tr> <tr><td>MILO UHT 1L</td></tr> <tr><td>MILO ORIGINAL TIN 240ML</td></tr> <tr><td>MILO MOCHA TIN 240ML</td></tr> <tr><td>MILO ICE TIN 240ML</td></tr> <tr><td>MILO KAW TIN 240ML</td></tr> <tr><td>MILO NUTRI-UP 225ML</td></tr> <tr><td>MILO ORIGINAL PET 225ML</td></tr> <tr><td>MILO PROTEIN UP 225ML</td></tr> <tr><td>NESCAFÉ AIS TIN 300ML</td></tr> <tr><td>NESCAFÉ TARIK TIN 240ML</td></tr> <tr><td>NESCAFÉ TARIK KAW TIN 240ML</td></tr> <tr><td>NESCAFÉ TARIK KURANG MANIS 240ML</td></tr> <tr><td>NESCAFÉ ORIGINAL TIN 240ML</td></tr> <tr><td>NESCAFÉ LATTE TIN 240ML</td></tr> <tr><td>NESCAFÉ MOCHA TIN 240ML</td></tr> <tr><td>NESCAFÉ KOPI O TIN 240ML</td></tr> <tr><td>NESCAFÉ IPOH WHITE COFFEE TIN 240ML</td></tr> <tr><td>NESCAFÉ LATTE INTENSO TIN 240ML</td></tr> <tr><td>NESCAFÉ MOCHA ORANGE TIN 240ML</td></tr> <tr><td>NESCAFÉ MOCHA HAZELNUT TIN 240ML</td></tr> <tr><td>NESCAFÉ COLD BREW LATTE TIN 240ML</td></tr> <tr><td>NESCAFÉ COLD BREW HAZELNUT TIN 240ML</td></tr> <tr><td>NESCAFÉ SMOOVLATTE 225ML</td></tr> <tr><td>NESCAFÉ SMOOVLATTE CARAMEL 225ML</td></tr> <tr><td>NESCAFÉ ICED CAPPUCCINO PET 500ML</td></tr> <tr><td>NESCAFÉ SMOOTH CAPPUCCINO CUP 250ML</td></tr> <tr><td>NESCAFÉ CARAMEL MACCHIATO CUP 250ML</td></tr> <tr><td>NESTLÉ OMEGA PLUS 200ML</td></tr> <tr><td>NESTLÉ OMEGA PLUS DARK CHOCOLATE 200ML</td></tr> <tr><td>NESTLÉ JUST MILK FULL CREAM MILK 200ML</td></tr> <tr><td>NESTLÉ JUST MILK FULL CREAM MILK 1L</td></tr> <tr><td>NESTLÉ JUST MILK LOW FAT MILK 1L</td></tr> <tr><td>NESTLÉ JUST MILK STRAWBERRY FLAVOURED MILK 200ML</td></tr> <tr><td>NESTLÉ JUST MILK STRAWBERRY FLAVOURED MILK 1L</td></tr> </table> <p>Nota: MILO UHT 1L Cecair Pekat tidak mengambil bahagian dalam peraduan ini. Hanya produk-produk yang turut serta di atas layak diterima. Setiap Pembelian RM5 = 1 Peluang Kemenangan. Contoh: RM16.80 = 3 Peluang Kemenangan.</p>		MILO UHT 125ML	MILO UHT 200ML	MILO UHT 12 X 200ML	MILO NUTRI PLUZ UHT 200ML	MILO UHT 1L	MILO ORIGINAL TIN 240ML	MILO MOCHA TIN 240ML	MILO ICE TIN 240ML	MILO KAW TIN 240ML	MILO NUTRI-UP 225ML	MILO ORIGINAL PET 225ML	MILO PROTEIN UP 225ML	NESCAFÉ AIS TIN 300ML	NESCAFÉ TARIK TIN 240ML	NESCAFÉ TARIK KAW TIN 240ML	NESCAFÉ TARIK KURANG MANIS 240ML	NESCAFÉ ORIGINAL TIN 240ML	NESCAFÉ LATTE TIN 240ML	NESCAFÉ MOCHA TIN 240ML	NESCAFÉ KOPI O TIN 240ML	NESCAFÉ IPOH WHITE COFFEE TIN 240ML	NESCAFÉ LATTE INTENSO TIN 240ML	NESCAFÉ MOCHA ORANGE TIN 240ML	NESCAFÉ MOCHA HAZELNUT TIN 240ML	NESCAFÉ COLD BREW LATTE TIN 240ML	NESCAFÉ COLD BREW HAZELNUT TIN 240ML	NESCAFÉ SMOOVLATTE 225ML	NESCAFÉ SMOOVLATTE CARAMEL 225ML	NESCAFÉ ICED CAPPUCCINO PET 500ML	NESCAFÉ SMOOTH CAPPUCCINO CUP 250ML	NESCAFÉ CARAMEL MACCHIATO CUP 250ML	NESTLÉ OMEGA PLUS 200ML	NESTLÉ OMEGA PLUS DARK CHOCOLATE 200ML	NESTLÉ JUST MILK FULL CREAM MILK 200ML	NESTLÉ JUST MILK FULL CREAM MILK 1L	NESTLÉ JUST MILK LOW FAT MILK 1L	NESTLÉ JUST MILK STRAWBERRY FLAVOURED MILK 200ML
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<p><small>NOTA: Pengantar AKAN auto-balas perakuan penerimaan bagi setiap penyertaan WhatsApp yang diterima. Peserta MESTI menyimpan Bukti Pembelian asal untuk pengesahan Pemenang dan penebusan Hadiah. Sila rujuk laman web https://www.zeamiestie.com.my/events-and-happening/peraduan-nestle-rt-d-niuyear untuk Terma dan Syarat Peraduan dan contoh penyertaan WhatsApp sebagai rujukan.</small></p>																																						

Non-participating products include:

MILO UHT 1L Liquid Concentrate

We will accept original printed receipt dated from 08 January 2021 only.

Step 2: Submit the entry via WhatsApp Message only.

Write on the original receipt, your full name, Identification Number and email address (if available). Take one clear and legible picture in image format of the original receipt complete with the Personal Details (Full name, ID No and email) and Receipt Details (outlet name, date of purchase and purchase amount). WhatsApp your entry to **018-228 6836**.

If the space on the receipt is insufficient, you can write your information on a piece of paper and take a picture together with the receipt.

Please note:

- 1) The Receipt can come in the form of:
 - Printed receipts from Point of Sales systems
 - Hand-written receipts
 - E-receipts for online purchases
- 2) The Receipt must bear the Products purchase, date of purchase, receipt number and name and/or logo of the outlet [Receipt Details] at which the purchase was made. If the name and/or logo of the outlet is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made.
- 3) The Organiser will print all Entries received for further processing. Unclear, illegible and incomplete picture in image format will be disqualified. Please refer to <https://www.dearnestle.com.my/event-and-happening/peraduan-nestle-rtd-niuyear> for samples of WhatsApp Entries.
- 4) Each Receipt is ONLY eligible to one WhatsApp entry. The Organiser reserves the right to disqualify any WhatsApp entries with duplicated Receipts and/or containing more than one Receipt.

Q2: Where can I get the contest information leaflets?

- A:
- 1) All participating supermarkets, hypermarkets, mini markets, petrol marts and convenience stores
 - 2) Nestlé website: <https://www.dearnestle.com.my/event-and-happening/peraduan-nestle-rtd-niuyear>

Q3: Will I receive a notification reply if I send via Whatsapp?

- A: YES, we WILL reply with an auto-reply acknowledgment message for each Entry received to participants as per below:

Terima kasih atas penyertaan anda.

Dengan mengambil bahagian, anda telah bersetuju dengan Terma dan Syarat Promosi di <https://www.dearnestle.com.my/event-and-happening> dan Notis Privasi di: https://www.nestle.com.my/info/privacy_notice.

Talian Khidmat Pengguna: 1800 88 3433.

Q4: Can I submit more than 1 entry?

A: Each Whatsapp can include the image of only one original receipt. One receipt can only be used once. Multiple WhatsApp using the same receipt will be disqualified.

Q5: Do I have to keep the receipt after I send my WhatsApp entry?

A: Yes. For WhatsApp Entries received, the Organiser shall reserve the right to request for evidence of the hardcopy POP for verification and prize redemption. Failure to produce the hard copy of the POP upon request will result in disqualification and prize forfeiture.

Q6: Can I use a handwritten receipt given by an outlet?

A: The Receipt can come in the form of e-receipts for online purchases, hand-written receipts and/or printed receipts from Point of Sale systems. However, the Receipt must bear the receipt number and name and/or logo of the outlet and at which the purchase was made.

If this is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made.

Q7: I purchased my NESTLÉ products online using a voucher. Can I still participate?

A: Yes. For online purchase E-receipts with promotion codes and/or discount vouchers, the FINAL PAID amount must be RM5.00 and above to qualify.

Q8: For online purchase, can I just screen shot the order details and submit my WhatsApp entry? No official receipt was provided in my delivery.

A: No. For all online purchase, please request for official invoice from the seller. All screenshots of order details will not be accepted.

Q9: Is there a limit to the total number of serial numbers I can receive in a single receipt?

A: There is no limit to the serial number you can receive in a single receipt. Every RM5 of the participating products will entitle you to 1 serial number (1 Winning Chance). If you purchase RM50 of participating products in a single receipt, you will get 10 serial numbers in running order.

Q10: Age of participation?

A: This contest is open to all legal residents of Malaysia with a valid identification document aged 18 years and above on 08 January 2021.

Q11: What are the prizes offered for this contest?

A:

Monthly Grand Prize x 4 winners x 2 months Month 1: 08/01 – 04/02/2021 Month 2: 05/02 – 08/03/2021 TOTAL: 8 WINNERS	1 unit PROTON X50 1.5T STANDARD each
Weekly 1st Prize x 2 winners x 8 weeks TOTAL: 16 WINNERS	RM2,888 cash each
Weekly 2nd Prize x 30 winners x 8 weeks TOTAL: 240 WINNERS	RM888 cash each
TESCO Prize X 2 winners x 8 weeks TOTAL: 16 WINNERS	HP Notebook [14s-dq1030tu]

Q12: How do you determine the Monthly Grand Prize Winners for each month?

A: The total qualified serial numbers allocated at the end of the entire monthly contest period will be divided by 4 [four] to derive the winning serial numbers for the **Grand Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division.

Q13: How do you determine the Weekly 1st Prize Winners?

A: The total qualified serial numbers allocated each week throughout the entire contest period will be divided by 2 [two] to derive the winning serial numbers for the **Weekly 1st Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division

Q14: How do you determine the Weekly 2nd Prize Winners?

A: The total qualified serial numbers allocated each week throughout the entire contest period will be divided by 30 [thirty] to derive the winning serial numbers for the **Weekly 2nd Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division

Q15: How do you determine the TESCO Prize Winners?

A: The total qualified serial numbers allocated for TESCO's receipts each week throughout the entire contest period will be divided by 2 [two] to derive the winning serial numbers for the **TESCO Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division

Q16: How many prizes can participants win throughout the entire contest period?

A: Each participant may throughout the contest period win:

- 1 Weekly Prize of the highest value per week [up to a maximum of 2 weekly prizes]
- 1 Monthly Grand Prize
- 1 TESCO Prize

Q17: What are the weekly periods for this contest?

A: The eight [8] weekly periods are as per below:

Week 1: 08/01 – 14/01/2021 Week 2: 15/01 – 21/01/2021

Week 3: 22/01 – 28/01/2021 Week 4: 29/01 – 04/02/2021

Week 5: 05/02 – 11/02/2021 Week 6: 12/02 – 18/02/2021

Week 7: 19/02 – 25/02/2021 Week 8: 26/02 – 08/03/2021

Q18: How do I know if I've won any Prize(s)?

A: The Winners list will be announced in the Organiser's website as & when available.

<https://www.dearnestle.com.my/event-and-happening/peraduan-nestle-rtd-niuyear>. Consumers are advised to check periodically during the contest period and up till 6-8 weeks after the contest ended.

Q19: How can I claim my prize?

A: **1st & 2nd Weekly Prizes:** A cheque made to winners' name will be delivered to the winners within 6 – 8 weeks after the contest had ended. You are required to cash-in the cheque within 3 [three] months of the issuance date. All unclaimed prizes will be forfeited.

Monthly Grand Prize: A letter containing winners' name, details and instructions will be delivered to the winners within 6 – 8 weeks after the contest had ended. You are required to get in touch with the contact person of the Proton dealership within 3 [three] months of the letter issuance date. All unclaimed prizes will be forfeited.

TESCO Prize: The HP Notebook will be delivered to the winners within 6 – 8 weeks after the contest had ended.

Q20: Who should I call for further information?

A: You may call the Nestlé Customer Service number: 1-800-88-3433 for any assistance you may require.

NOTE:

Consumers are encouraged to periodically check and read the Contest T&C in the website for any additional terms as per stated below:

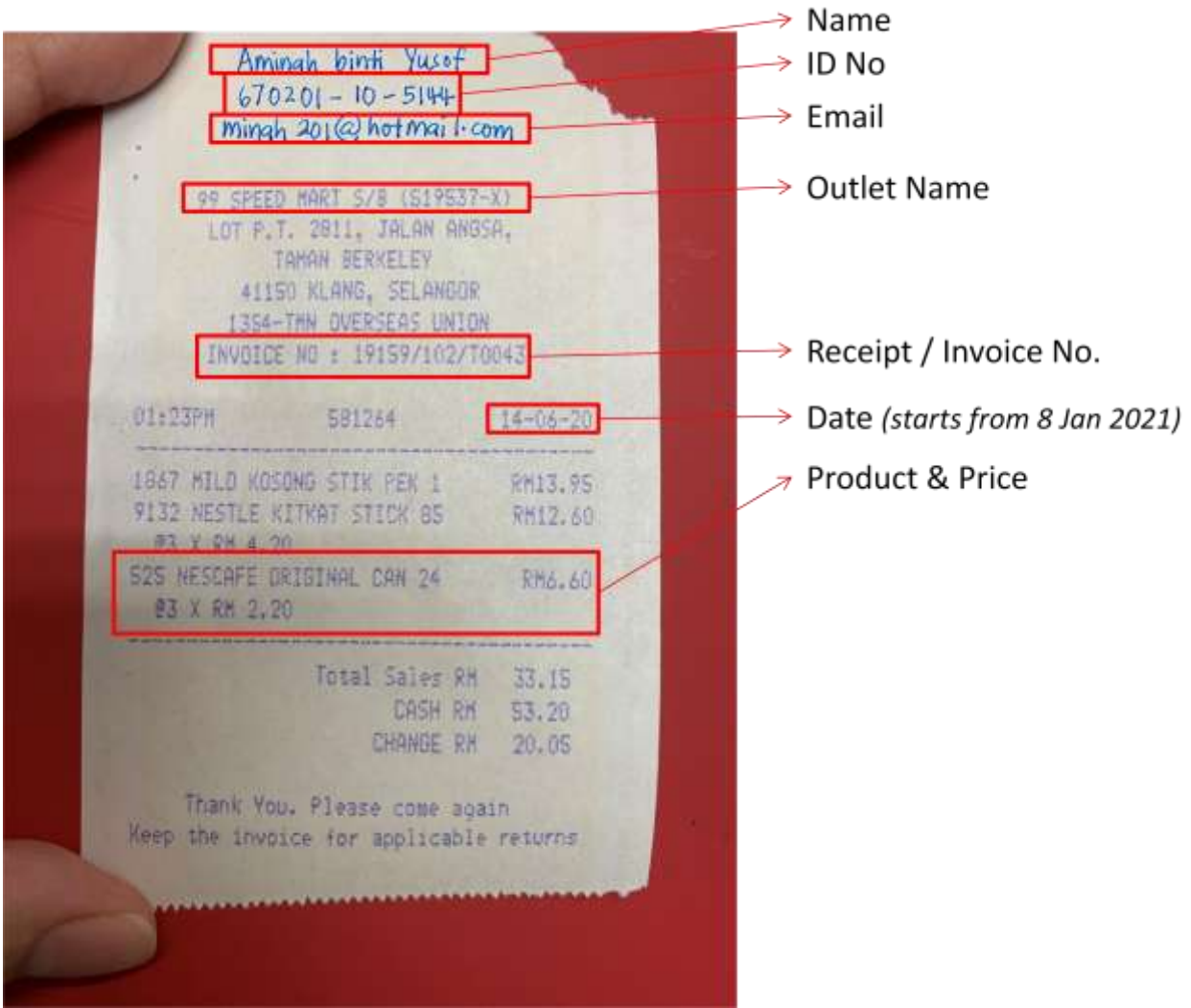
Contest Terms & Conditions:

1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions

including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).

SAMPLES OF PROOF OF PURCHASE:

QUALIFIED ENTRY



SAMPLES OF PROOF OF PURCHASE:

QUALIFIED ENTRY

Name &
ID No.

Sandra Lim Chan Mooi
02 02 14 - 33 - 00 28

FOOK YAU SON BHD

Outlet Name

NO 190 & 210, JLN HILIR RAHIMAT 2
OUTLET KUALA LUMPUR
58200 KUALA LUMPUR

TEL: 012 6126987
Sandra.Lim_02102@gmail.com

Email

Receipt No.

CASH
RECEIPT CS00046077 DATE 30/1/2021
SALESPERSON TIME 10:31:00
CASHIER USER

Date

(starts from 8 Jan 2021)

ITEM	QTY	DISC	AMOUNT
NESCAPE ORIGINAL CAN 100ML	4		13.96

Product & Price

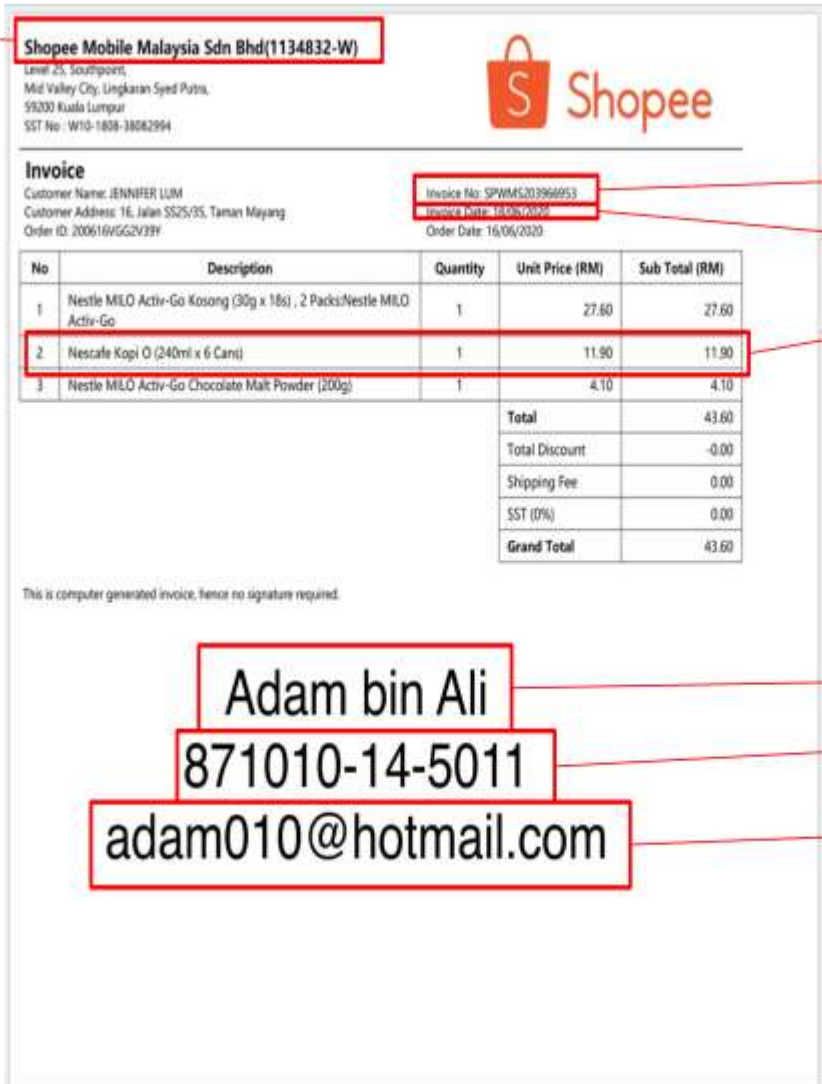
TOTAL QTY 4
SUB-TOTAL 13.94
DISC 0.00
TAX 0.00
ROUNDING 0.01
TOTAL 20.00
CASH 50.00
CHANGE 30.00

GOODS SOLD ARE NOT RETURNABLE.
THANK YOU

SAMPLES OF PROOF OF PURCHASE:

QUALIFIED ENTRY

Outlet Name



Shopee Mobile Malaysia Sdn Bhd(1134832-W)
Level 25, Southport,
Mid Valley City, Lingkaran Syed Putra,
59200 Kuala Lumpur
SST No: W10-1838-3882994

Shopee

Invoice
Customer Name: JENNIFER LUM
Customer Address: 16, Jalan SS25/35, Taman Mayang
Order ID: 200616VGG2V39F

Invoice No: SPWMS203966953
Invoice Date: 16/06/2020
Order Date: 16/06/2020

No	Description	Quantity	Unit Price (RM)	Sub Total (RM)
1	Nestle MILO Activ-Go Kosong (30g x 18s) , 2 Packs/Nestle MILO Activ-Go	1	27.60	27.60
2	Nescafe Kopi O (240ml x 6 Cans)	1	11.90	11.90
3	Nestle MILO Activ-Go Chocolate Malt Powder (200g)	1	4.10	4.10
Total				43.60
Total Discount				-0.00
Shipping Fee				0.00
SST (0%)				0.00
Grand Total				43.60

This is computer generated invoice, hence no signature required.

Adam bin Ali
871010-14-5011
adam010@hotmail.com

Receipt / Invoice No.
Date

(starts from 8 Jan 2021)

Product & Price

Name

ID No.

Email

SAMPLES OF PROOF OF PURCHASE:

QUALIFIED ENTRY

Outlet Name

Rusli Sdn Bhd
26, JALAN ANGGEROK MOKARA 3155 KAWASAN INDUSTRI KOTA KEMUNING
80122873140

INVOICE

Invoice Number:	254178502697124
Order Number:	254178502697124
Order Date:	18 Jun 2020
Invoice To:	JENIFER LUM
Invoice Date:	18 Jun 2020

Receipt / Invoice No

Date



Payment Method: PAYMENT_ACCOUNT

Your ordered items for 254178502697124

#	Product name	Seller SKU	Shop SKU	Price	Paid Price
1	NETTI • WILD ANJONGS AKTIF•500 ml (Bottle 30x 2x each)	120371402	M044990A0EP08080V-20-21192	33.00	33.00
2	Nescafe Original Coffee-Can 5x1.240ml	12413803	M0452714_M0-2572570712	0.30	0.30

Product & Price

Name, ID No & email

Ranjini A/p Kumaran
780321-48-3288
ranjini.k321@gmail.com

Subtotal	RM 42.30
Less: Voucher applied	-RM 2.00
Total	RM 40.30
Shipping	+RM 0.00
Net paid	RM 40.30

Upon receipt of your order, we encourage you to examine the parcel carefully and keep your buying receipt. Should there be any item damage due to our transportation, please contact our customer service within 24 hours for claim purposes.

SAMPLES OF PROOF OF PURCHASE:

QUALIFIED ENTRY

Outlet Name

TESCO

Receipt / Invoice No.

08888260006169
08888260006169
08888260006169
08888260006169
08888260006169
09556001183552
09556166030067

Product & Price

PARADIUM
TESCO STORES (MALAYSIA) SDN.BHD
Company Reg No. 521419 K

08888260006169	SINGLONG R	3.49
08888260006169	SINGLONG R	3.49
08888260006169	SINGLONG R	3.49
08888260006169	SINGLONG R	3.49
08888260006169	SINGLONG R	3.49
09556001183552	MILO UHT (8.60
09556166030067	TESCO FRES	7.20
09556166030067	DL UHT MIL	3.99
09556166030067	DL UHT MIL	3.99
09556001183552	MILO UHT (8.60
09555216579372	TESCO FULL	4.29
09555216579372	TESCO FULL	4.29
09555216579372	TESCO FULL	4.29
09555216579372	TESCO FULL	4.29
09555216579372	TESCO FULL	4.29
09555216579372	TESCO FULL	4.29
05740900804302	LURPAK BUT	17.50
09556191012021	KIMBALL TH	4.35
09557443024632	DELI GOLD	7.95
09556001217233	MILO 3IN1	10.90
TOTAL		112.07
Cash		112.10
Rounding		0.02
CHANGE DUE		0.05

Sandra Lim Chan Mooi
02-02-14 - 33 - 0028
sandra.lim.0202@gmail.com

Name
ID No.
Email

Date

26/06/2020

THANK-YOU FOR SHOPPING AT TESCO
www.tesco.com.my
www.facebook.com/tescomy
20:14 05046 007 1006 9602

SAMPLES OF PROOF OF PURCHASE:

DISQUALIFIED ENTRY – NO PERSONAL DETAILS PROVIDED

Receipt / Invoice No.



Outlet Name

Date

Product & Price

SAMPLES OF PROOF OF PURCHASE:

DISQUALIFIED ENTRY – ILLEGIBLE RECEIPT



SAMPLES OF PROOF OF PURCHASE:

DISQUALIFIED ENTRY – NOT OFFICIAL INVOICE (SHOPEE)

The screenshot displays the 'Order Details' page in the Shopee mobile application. At the top, the time is 12:10 and the status bar shows signal strength, Wi-Fi, and battery. A 'ShopBack' button is visible in the top left. The page title is 'Order Details' with a back arrow on the left and a help icon on the right. The shipping section shows 'Shipping - Shopee Express' for RM 3.80 and a 'Shipping discount subtotal' of -RM 3.80, resulting in an 'Order Total' of RM 43.60. The payment method is 'ShopeePay'. Below this, it indicates 'Shopee Coins to be earned' as 44 Coins. The seller is identified as 'nestle.os' with a 'Visit Shop' link. Three items are listed: 'Nestle MILO Activ-Go Kosong (30g x 18s) , 2 P...' (x1, RM 32.64 to RM 27.60), 'Nescafe Kopi O (240ml x 6 Cans)' (x1, RM 13.62 to RM 11.90), and 'Nestle MILO Activ-Go Chocolate Malt Powder ...' (x1, RM 4.55 to RM 4.10). A 'Remark' section contains the text 'Please provide tax invoice. Thank you.' The order summary at the bottom includes Order ID 200616VGG2V39Y (marked as COPY), Order Time 16-06-2020 12:09, and Payment Time 16-06-2020 12:09. A red 'Contact Seller' button is located at the bottom of the order details.

12:10
◀ ShopBack

← Order Details ?

Shipping - Shopee Express RM 3.80
Shipping discount subtotal -RM 3.80
Order Total **RM 43.60**

Payment Method
ShopeePay

Shopee Coins to be earned **44 Coins**

nestle.os Visit Shop >

Nestle MILO Activ-Go Kosong (30g x 18s) , 2 P...
Nestle MILO Activ-Go x1
15 Days Return ~~RM 32.64~~ RM 27.60

Nescafe Kopi O (240ml x 6 Cans)
x1
15 Days Return ~~RM 13.62~~ RM 11.90

Nestle MILO Activ-Go Chocolate Malt Powder ...
x1
15 Days Return ~~RM 4.55~~ RM 4.10

Remark
Please provide tax invoice. Thank you.

Order ID 200616VGG2V39Y COPY
Order Time 16-06-2020 12:09
Payment Time 16-06-2020 12:09

Contact Seller

SAMPLES OF PROOF OF PURCHASE:

DISQUALIFIED ENTRY – NOT OFFICIAL INVOICE (LAZADA)

