



Good Food, Good Life

PERADUAN NESTLÉ BELI & MENANGI ANG POW MELEBIHI RM180,000

Hotline FAQs

Q1: How do I participate?

A: Step 1:

Purchase a minimum of RM68 worth of participating NESTLÉ Products in a single original receipt from any GIANT outlets during the Promotion Period.

Every RM68 purchase will be given 1 Winning Chance.

Participating Products List

a. Products from NESTLÉ brands listed below are participating in the Promotion:

- MILO
- MAGGI
- NESCAFÉ
- COFFEE-MATE
- KITKAT
- CRUNCH WAFER
- KOKO KRUNCH
- HONEY STARS
- FITNESSE
- CORNFLAKES
- JUST MILK
- NESTLÉ OMEGA PLUS
- NESPRAY
- EVERYDAY
- NESTUM
- CERELAC
- LACTOGROW
- LACTOGROW AKTIF
- LACTOKID
- NANKID OPTIPRO

Non-participating products include:

- STARBUCKS
- NESPRESSO
- NESTLÉ PROFESSIONAL
- NESTLÉ ICE CREAM
- NESTLÉ HEALTH SCIENCE
- NESTLE INFANT MILK FORMULA AND FOLLOW UP FORMULA

We will accept original printed receipt dated from 31 December 2020 only.

Step 2: Submit the entry via WhatsApp Message only.

Write on the original receipt, your full name, Identification Number and email address (if available). Take one clear and legible picture in image format of the original receipt complete with the Personal Details (Full name, ID No and email) and Receipt Details (outlet name, date of purchase and purchase amount). WhatsApp your entry to **018-228 2627**.

Please note:

- 1) The Receipt can only come in the form of printed receipts from Point of Sales systems
- 2) The Receipt must bear the Products purchase, date of purchase, receipt number and name and/or logo of the GIANT outlet [Receipt Details] at which the purchase was made.
- 3) The Organiser will print all Entries received for further processing. Unclear, illegible and incomplete picture in image format will be disqualified.
- 4) Each Receipt is ONLY eligible to one WhatsApp entry. The Organiser reserves the right to disqualify any WhatsApp entries with duplicated Receipts and/or containing more than one Receipt.

Q2: Where can I get the contest information leaflets?

- A:
- 1) All participating GIANT supermarkets and/or hypermarkets,
 - 2) Nestlé website: <https://www.dearnestle.com.my/event-and-happening/peraduan-giant-beli-dan-menang>

Q3: Will I receive a notification reply if I send via Whatsapp?

- A: YES, we WILL reply with an auto-reply acknowledgment message for each Entry received to participants as per below:

Terima kasih atas penyertaan anda.

Dengan mengambil bahagian, anda telah bersetuju dengan Terma dan Syarat Promosi di <https://www.dearnestle.com.my/event-and-happeningdan> Notis Privasi di: https://www.nestle.com.my/info/privacy_notice.

Talian Khidmat Pengguna: 1800 88 3433.

Q4: Can I submit more than 1 entry?

- A: Each Whatsapp can include the image of only one original receipt. One receipt can only be used once. Multiple WhatsApp using the same receipt will be disqualified.

Q5: Do I have to keep the receipt after I send my WhatsApp entry?

A: Yes. For WhatsApp Entries received, the Organiser shall reserve the right to request for evidence of the hardcopy Receipt for verification and prize redemption. Failure to produce the hard copy of the Receipt upon request will result in disqualification and prize forfeiture.

Q6: Can I use a handwritten receipt given by an outlet?

A: **NO.** The Receipt can only come in the form printed receipts from GIANT Point of Sale systems.

Q7: Is there a limit to the total number of serial numbers I can receive in a single receipt?

A: There is no limit to the serial number you can receive in a single receipt. Every RM68 of the participating products will entitle you to 1 serial number (1 Winning Chance).

If you purchase RM230 of participating products in a single receipt, you will get 3 serial numbers in running order.

Q8: Age of participation?

A: This contest is open to all legal residents of Malaysia with a valid identification document aged 18 years and above on 31December2020.

Q9: What are the prizes offered for this contest?

A:

Grand Prize x 20 winners	Ang Pow RM1,888 cash each
Early Bird Prize x 18,888 winners	RM8 Touch 'n Go eWallet pin each

Q10: How do you determine the Grand Prize Winners?

A: The total qualified serial numbers allocated at the end of the entire contest period will be divided by 20 [twenty] to derive the winning serial numbers for the **Grand Prize winners**. The winning serial number will be the closest, lower whole number that results after the stated division.

Q11: How do you determine the Early Bird Prize Winners?

A: The first 18,888 Qualified Entries received will be entitled to be the **Early Bird Prize Winners**.

Q12: How many prizes can participants win throughout the entire contest period?

A: Each participant may only win a maximum of Five [5] Early Bird Prize, throughout the Promotion Period.
Each participant may only win One [1] Grand Prize throughout the Promotion Period.

Q13: What is the period for this contest?

A: This contest will run from 31/12/2020 to 17/02/2021.

Q14: How do I know if I've won any Prize(s)?

A: The Winners list will be announced in the Organiser's website as & when available. Nestlé website: <https://www.dearnestle.com.my/event-and-happening/peraduan-giant-beli-dan-menang>. Consumers are advised to check periodically during the contest period and up till 6-8 weeks after the contest ended.

Q15: How can I claim my prize?

A: **Early Bird Prizes:** All Early Bird Prizes will be sent to the winners via WhatsApp to the mobile numbers from which the Organiser received in the Qualified Entries within 6 – 8 weeks from 17/02/2021. The Early Bird Prizes are to be reloaded via the Touch 'n GO eWallet mobile app.

You are required to activate the pin within 3 [three] months of the issuance date.

The Organiser shall not be held responsible if the Early Bird Prize is unable to be delivered or deployed to the winners due to any change in the mobile number. The Organiser reserves the right to not entertain any enquiries relating to any change in mobile number and/or any technical issues relating to prize deployment.

Grand Prize: A cheque made to winners' name will be delivered to the winners within 6 – 8 weeks from 17/02/2021. You are required to cash-in the cheque within 3 [three] months of the issuance date. All unclaimed prizes will be forfeited.

Q16: Who should I call for further information?

A: You may call the Nestlé Customer Service number: 1-800-88-3433 for any assistance you may require.

NOTE:

Consumers are encouraged to periodically check and read the Contest T&C in the website for any additional terms as per stated below:

Contest Terms & Conditions:

1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed